

**From:** Larry Visoski <[REDACTED]>  
**To:** Je vacation <jeevacation@gmail.com>  
**Subject:** Fwd: 550 engines  
**Date:** Wed, 01 Feb 2017 14:33:38 +0000

---

Kathleen says normal  
I'll call her to get explanation

Sent from my iPhone

Begin forwarded message:

**From:** "Goncalves, Kathleen" <[REDACTED]>  
**Date:** February 1, 2017 at 8:19:25 AM EST  
**To:** Larry Visoski <[REDACTED]>  
**Subject:** RE: 550 engines

Hi Larry

The lipskin is very normal and is covered under warranty. Might be easier if you give me a call at your convenience to discuss.

Best Regards,

**Kathleen Goncalves**  
Regional Customer Manager

Rolls-Royce North America, Inc.  
[REDACTED]  
[REDACTED]

Fax: [REDACTED]  
Email: [REDACTED]

---

**From:** Larry Visoski [[mailto:\[REDACTED\]](mailto:[REDACTED])]  
**Sent:** Tuesday, January 31, 2017 6:56 PM  
**To:** Goncalves, Kathleen  
**Subject:** 550 engines

Hi Kathleen  
Serial 5173  
Chevron N401HB  
Pls keep private,. It's on RRCC

We are interested in buying a G550  
But the aircraft we are looking at has this issue can you explain what this is to me in layman's terms? Is there a part shortage?

. 09/03/08 @353.7 hrs GLF-LGB removed corrosion from L/H & R/H Engine Inlet Cowl Lip Skins, performed NDT & re-applied Zzilon3 IAW Rolls-Royce Technical Variance TV 11807R, Rolls-Royce Service Bulletin BR700-7-710A1-10, and FAA A2-20, C4-11 Gulfstream (GAC) NTO (No Technical Objection) No.:116. The NDT report for both Engines revealed that the remaining material thickness was above the TV's minimum acceptable thickness of .053"

To terminate any ongoing Technical Variance you must change the lip skins

Sent from my iPhone

This e-mail (including attachments) contains contents owned by Rolls-Royce plc and its subsidiaries, affiliated companies or customers and covered by the laws of England and Wales, Brazil, US, or Canada (federal, state or provincial). The information contained in this email is intended to be confidential, may be legally privileged and subject to export controls which may restrict the access to and transfer of the information. If you are not the intended recipient, you are hereby notified that any retention, dissemination, distribution, interception or copying of this communication is strictly prohibited and may subject you to further legal action. Reply to the sender if you received this email by accident, and then delete the email and any attachments.