

**From:** Richard Kahn <[REDACTED]>

**To:** Jeffrey Epstein <jeevacation@gmail.com>

**Subject:** Fwd: TSG Quote-Wheatley Install & Plant Evaluation

**Date:** Fri, 19 May 2017 23:58:05 +0000

**Inline-Images:** image005.png; image003.jpg; image004.png; LSJ\_Intalled\_Wheatley.JPG;  
LSJ\_New\_Wheatley.jpeg

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I spoke with TSG and Brice separately and together multiple times today. Brice and or Patrick solely supplied our vendor Integrity Pump with a serial number and did not mention anything about right or left hand side. Brice is very eager to downplay this and to cover his tracks for the screwup..this whole situation occurred as TSG always tries to gauge us on pricing and Brice took matters into his own hands in an attempt to not be ripped off. I too felt comfortable with Patrick guiding us but that was clearly a mistake.

Going forward I think we need to make a decision of doing things on our own or considering having TSG run plant and layoff smiley (or relocate) and keep Brice and Danny away..

TSG says that they will need 2 additional days to do this (original cost 5,000 plus 2 days extra 6,000 = 11,000) and can perform the task Wednesday. The 11,000 amount is crazy and can use integrity quote in next email and try to negotiate

Other option is to have Integrity Pump do this (will send their detailed email next). They have not yet quoted a formal price but said it would be 800 if done in their shop. My guess is this option is approximately 2-3k including travel costs. Brice is saying that using integrity will keep our warranty intact (i need to verify this in addition to their timing)

Please advise  
Thank you

Richard Kahn  
HBRK Associates Inc.  
575 Lexington Avenue, 4th Floor  
New York, NY 10022

tel [REDACTED]

fax [REDACTED]

cell [REDACTED]

Begin forwarded message:

**From:** Mark Banzin <[REDACTED]>

**Subject:** RE: TSG Quote-Wheatley Install & Plant Evaluation

**Date:** May 18, 2017 at 9:20:06 AM EDT

**To:** Richard Kahn <[REDACTED]>

Cc: ZM <[REDACTED]>, Bill Leeper <[REDACTED]>

Good Morning Richard,

Yesterday Bob Petersen was able to make a site visit and do a pre-installation evaluation of the plant and pumps. It was discovered, as seen in the photos, that the installed Wheatley pump is a left hand drive pump and the new pump purchased is a right hand drive. The incorrect drive pump was either incorrectly ordered or mistakenly shipped by the supplier. This is a substantial fact since the new pump cannot simply be installed without significant modifications. The new pump can be modified, however, this requires a complete disassembly of the internal components and may require additional parts.

There are several options:

1. TSG can perform the pump modification at a significant increased cost. This will void all manufacturer's warranty and TSG will not be liable for any unforeseen issues or future pump performance. We may not be able to perform this in the time frame desired and we may not have the required parts on hand.
2. Engage the pump manufacturer to make the modifications and install the pump, preserving the pump warranty.
3. Return the pump to the supplier for the correct drive pump.

We would like to further discuss this matter with you at the earliest and explain your options and TSG's recommendations.

We can utilize the same conference number we used on Thursday.

Dial 352-415-0455, you'll need to use the participant pin code of 846 followed by # to join the conference as a participant.

Please let me know when is the best time for you and we will be available.

Best Regards,

**Mark T. Banzin**

Deputy Director Operations  
TSG Water Resources, Inc.  
2401-B NE 18th Terrace  
Gainesville, FL 32609

Office: [REDACTED] x [REDACTED]

Cell: [REDACTED]  
[REDACTED]

[www.tsgwater.com](http://www.tsgwater.com)

 Description:  
cid:image001.

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**From:** Mark Banzin

**Sent:** Tuesday, May 16, 2017 6:05 PM

**To:** Richard Kahn <[REDACTED]>

**Cc:** ZM <[REDACTED]>; Bill Leeper <[REDACTED]>

**Subject:** Re: TSG Quote-Wheatley Install & Plant Evaluation

Good Afternoon Richard,

As we discussed on our phone conversation on Thursday, we explained that we did not have the local staff available to perform the pump change out next week. We offered to do the work at the beginning of June.

Since it was a priority to have the pump installed as soon as possible, next week, we agreed that we would enlist the help of Patrick Adams who works and resides in Anguilla. As you are aware, to bring Patrick from Anguilla not only presents burdens to his local operation but also has financial implications. This is why travel and associated costs are included in the price.

In the event that the installation takes longer than one day, we will waive any other fees. You will not be charged anything additional.

We appreciate your payment history and I personally know that you have paid every single invoice in a most timely manner. I do not believe Bob was being non-trusting but only trying to obtain funds to cover TSG's out of pocket expenses for Patrick's travel. As you know TSG's retail policy requires payment before any parts are ordered or work is performed.

There are a lot of moving parts for us to make this happen in the time frame desired, and we are doing our best to accommodate your needs on such a short notice.

I have included Bill Leeper to this email as he will be the General Manager of our USVI operation when Bob retires next month. Bill and I look forward to developing a trusting relationship with you and working with the local staff. Please do not hesitate to call Bill or myself if you have any other questions or concerns or would like to discuss further.

Best Regards,

**Mark T. Banzin**  
**Deputy Director of Operations**

*TSG Technologies, Inc.*  
*2401 NE 18th Terrace, Ste. B*  
*Gainesville, FL 32609*

ph: [REDACTED] ext [REDACTED]

cell: [REDACTED]

fax: [REDACTED]

[www.tsgwater.com](http://www.tsgwater.com)

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**From:** Richard Kahn <[REDACTED]>  
**Sent:** Tuesday, May 16, 2017 4:52 PM  
**To:** Mark Banzin  
**Cc:** ZM  
**Subject:** Fwd: TSG Quote-Wheatley Install & Plant Evaluation

this is a typical Bob email with his forceful and nontrusting manner we are trying to move away from..  
we have paid 100% of every single invoice ever sent to us  
additionally i believe your attached proposal should be not have extra charges if it takes more than 1 day as  
we are paying you for a job to be done  
also why are we paying travel time if TSG is supposed to be local in STT  
lets discuss  
thank you

Richard Kahn  
HBRK Associates Inc.  
575 Lexington Avenue 4th Floor  
New York, NY 10022  
tel [REDACTED]  
fax [REDACTED]  
cell [REDACTED]

Begin forwarded message:

**From:** Bob Petersen <[REDACTED]>  
**Subject:** RE: TSG Quote-Wheatley Install & Plant Evaluation  
**Date:** May 16, 2017 at 1:58:23 PM EDT  
**To:** Richard Kahn <[REDACTED]>, Daphne Wallace <[REDACTED]>

Richard and Daphne,

Unfortunately, we will need a check before we can proceed and schedule Patrick Adams for next week.

Is it possible to get a check today? For at least the \$5,000.00??

Please advise,

**Bob Petersen**  
General Manager  
TSG Water Resources, USVI Inc.  
6501 Red Hook Plaza,  
Suite 201  
St. Thomas, US Virgin Islands 00802  
[REDACTED]  
[REDACTED]  
[www.tsgwater.com](http://www.tsgwater.com)

cid:image001.png@01D1812D.1DE91120

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**From:** Mark Banzin  
**Sent:** Tuesday, May 16, 2017 12:52 PM  
**To:** Richard Kahn <[REDACTED]>  
**Cc:** ZM <[REDACTED]>; ann rodriguez <[REDACTED]>; Danny Vicars <[REDACTED]>;  
Daphne Wallace <[REDACTED]>; Brice & Karen Gordon <[REDACTED]>; Bill Leeper  
<[REDACTED]>; Patrick Adams <[REDACTED]>; Bob Petersen <[REDACTED]>; Kim  
Doll <[REDACTED]>; Skip Cooper <[REDACTED]>; Jonnie Melton Gillyard <[REDACTED]>;  
Rich Murrill <[REDACTED]>; John Leet <[REDACTED]>  
**Subject:** RE: TSG Quote-Wheatley Install & Plant Evaluation

We will plan on the 24<sup>th</sup>. Please find the attached invoice.

Kind Regards,

EFTA00655672

**Mark T. Banzin**  
Deputy Director Operations  
TSG Water Resources, Inc.  
2401-B NE 18th Terrace  
Gainesville, FL 32609  
Office: [REDACTED] x [REDACTED]  
Cell: [REDACTED]

[www.tsgwater.com](http://www.tsgwater.com)

 Description: cid:image001.png@01CC625C.07928D60

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**From:** Richard Kahn [mailto:[REDACTED]]  
**Sent:** Tuesday, May 16, 2017 12:26 PM  
**To:** Mark Banzin <[REDACTED]>  
**Cc:** ZM <[REDACTED]>; ann rodriguez <[REDACTED]>; Danny Vicars <[REDACTED]>;  
Daphne Wallace <[REDACTED]>; Brice & Karen Gordon <[REDACTED]>; Bill Leeper  
<[REDACTED]>; Patrick Adams <[REDACTED]>; Bob Petersen <[REDACTED]>; Kim  
Doll <[REDACTED]>; Skip Cooper <[REDACTED]>; Jonnie Melton Gillyard <[REDACTED]>;  
Rich Murrill <[REDACTED]>; John Leet <[REDACTED]>  
**Subject:** Re: TSG Quote-Wheatley Install & Plant Evaluation

yes please plan for may 24th but lets circle back after bob's visit on may 17th  
thank you

Richard Kahn  
HBRK Associates Inc.  
575 Lexington Avenue 4th Floor  
New York, NY 10022  
tel [REDACTED]  
fax [REDACTED]  
cell [REDACTED]

On May 16, 2017, at 7:43 AM, Mark Banzin <[REDACTED]> wrote:

Good Day,

We have not heard back from you regarding the attached quote for proposed services. In order for us to honor the schedule discussed, we would need a response by the close of business today as schedules and travel arrangements need to be made and a team is scheduled to do a preliminary site visit on Wednesday.

Kind Regards,

**Mark T. Banzin**  
Deputy Director Operations  
TSG Water Resources, Inc.  
2401-B NE 18th Terrace  
Gainesville, FL 32609  
Office: [REDACTED] x [REDACTED]  
Cell: [REDACTED]

[www.tsgwater.com](http://www.tsgwater.com)

<image002.png>

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**From:** Mark Banzin

**Sent:** Thursday, May 11, 2017 3:48 PM

**To:** ZM <[REDACTED]>

**Cc:** [REDACTED]; Rich Kahn <[REDACTED]>; Bill Leeper <[REDACTED]>; Patrick Adams ([REDACTED]) <[REDACTED]>; Bob Petersen ([REDACTED]) <[REDACTED]>; Kim Doll <[REDACTED]>; Skip Cooper <[REDACTED]>; Jonnie Melton Gillyard <[REDACTED]>; Rich Murrill <[REDACTED]>; John Leet <[REDACTED]>

**Subject:** TSG Quote-Wheatley Install & Plant Evaluation

Good Afternoon,

Thank you for taking the time this afternoon to talk to with us. As discussed you will find the attached quote for the installation and testing of your new Wheatley HP Pump.

With the anticipation of the arrival of the pump next week we will be able to perform the change out on Wednesday May 24, 2017. This will give ample time for customs clearing and delivery to the island. In the quote, we have allotted one full day for two technicians to install and test the pump. It will be required for LSJ to provide one additional technician/operator who is familiar with the plant to assist. LSJ will also be required to supply an engine hoist, lifting straps or chains, and a forklift or bobcat to be used for the handling of the equipment. Should problems or unforeseen issues arise requiring more than one full day, you will be charged \$1,500 per day.

Patrick Adams, our GM of Anguilla and senior pump technician, will be traveling from Anguilla to execute and supervise the pump change out. He will be assisted by a senior USVI operator/pump technician. Bob Petersen, GM USVI, will make a pre-installation evaluation and site visit prior to May 24 to identify any potential anomalies that may arise. He will be contacting local LSJ management to make arrangements for this visit.

Also, included in the quote is a detailed examination, evaluation, and review of the RO plant. This will be scheduled for the week of June 12, 2017. Bill Leeper, Director and Vice President of Operations and myself will conduct a thorough and invasive examination of all systems related to the desalinization plant for the purpose of providing an operation and maintenance agreement. You will be provided with a detailed report of the findings and options for continued maintenance of the RO facility.

We look forward to providing this service to you and developing a partnership to better meet your needs.

Best Regards,

**Mark T. Banzin**

Deputy Director Operations

TSG Water Resources, Inc.

2401-B NE 18th Terrace

Gainesville, FL 32609

Office: [REDACTED] x [REDACTED]

Cell: [REDACTED]

[www.tsgwater.com](http://www.tsgwater.com)

<image006.png>

<Quote 50.2017.003 LSJ.pdf>

