

**From:** Ann Rodriguez <[REDACTED]>  
**To:** [REDACTED]>  
**Cc:** "jeffrey E." <jeevacation@gmail.com>  
**Subject:** Re: Fwd:  
**Date:** Wed, 24 May 2017 14:47:00 +0000

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ok. Thank you [REDACTED]

Ann R.

On May 24, 2017, at 10:11 AM, [REDACTED] > wrote:

----- Forwarded message -----

**From:** Gary Greenwald <[REDACTED]>  
**Date:** Wed, May 24, 2017 at 9:19 AM  
**Subject:** RE:  
**To:** [REDACTED]>

[REDACTED]  
The rug just needs to be opened and spread out on the floor and the smell will go away. The "stink" is just a new rug smell which will dissipate over a very short period of time. Please let me know if this odor persists after the rug is opened for a few days. The rug is freshly woven and needs to be aired out.  
Thank you.

Stark Carpet Corporation  
Gary Greenwald / National Sales and New Business Development

-----Original Message-----

**From:** [REDACTED] [mailto:[REDACTED]]  
**Sent:** Tuesday, May 23, 2017 7:23 PM  
**To:** Gary Greenwald <[REDACTED]>  
**Subject:**

Hello Gary!

This is [REDACTED], I bought a carpet from you on 05/19/17 and want to let you know that it really stinks!

How can I get rid of disgusting smell?