

**From:** LSJ <[REDACTED]>  
**To:** J Epstein <[REDACTED]>, Brice Gordon <[REDACTED]>  
**Subject:** Fwd: LSJ/ZDC\_122912  
**Date:** Sat, 29 Dec 2012 18:23:43 +0000

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FYI

Sent from my iPhone

Begin forwarded message:

**From:** "Jermaine Ruan" <[REDACTED]>  
**Date:** December 29, 2012, 2:30:09 PM AST  
**To:** "[REDACTED]" <[REDACTED]>, "Jermaine Ruan" <[REDACTED]>, "Jeanne" <[REDACTED]>, "[REDACTED]" <[REDACTED]>, "[REDACTED]" <[REDACTED]>  
**Cc:** "Cecile Dejonge" <[REDACTED]>  
**Subject:** RE: LSJ/ZDC\_122912

Good day Karen,

No changes were made to the apple TV's in any room. They all remain as Scott programmed them to be. I moved the iMac to the 5.0 Frequency band, it is labeled "LSJ\_AIR\_EX 5.0GHz", and the conflict was resolved and tested. If a device is not on the higher frequency there stands a great chance that there will not be a stable signal. When Danny gets back from vacation, I will troubleshoot the device itself to see if it can be set on its own channel frequency and I am in contact with Murphy to validate the ip addressing scheme for LSJ . He has made motion and wifi sign over lapping that would cause more problems than it would solve. As far as remote control of your unit , I tested the ability and was successful. So some time during next week, we can sit down and test it to verify the steps to be sure that it's working.

Regards  
JRuan

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**From:** [REDACTED] [mailto:[REDACTED]]  
**Sent:** Saturday, December 29, 2012 9:20 AM  
**To:** Jermaine Ruan; Jermaine Ruan; Jeanne; [REDACTED]  
**Subject:** LSJ/ZDC\_122912

*Good Morning Jermaine,*

*JE asked for me to call you - left a message on your cell. He can no longer use his Apple TV in the TV/Media room and he would like to know if you made any changes and would there be yet another conflict with the work you did in the Pool Cabana yesterday?*

*Also I will be travelling to the Ranch mid January and New Zealand in Feb and need to have the ability to remote access the the LSJ system as I have done for the last 5 years. While in NM on my last visit you had said you had contacted AT&T about this issue, could I please have an update on the status of this?*

*Thanks*

*Warmest regards*

EFTA00683549

*Karen*

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*LSJ, LLC  
Island Manager  
6100 Red Hook Quarters Suite B3  
St Thomas  
USVI 00802*

