

**From:** Mark Tollison <[REDACTED]>

**To:** Jeffrey Epstein <jeevacation@gmail.com>

**Subject:** RE: Five Palms

**Date:** Mon, 11 Nov 2013 00:07:22 +0000

**Importance:** Normal

---

To better assist I would like to actually schedule time with you weekly to discuss your priorities for the properties over the phone or in person which could include the status reports for each as well. The lists you provide for what you want done are helpful, but do not always reflect your current priorities. Whatever day you want is fine with me.

I have been included in the current project management and vendor approval process for 9 E, Zorro, and LSJ and I have set up weekly calls with Brice and Anna/Daphne for punch list review on Mondays. Rich Kahn is included and reviews before it reaches you final approval.

I see the top priorities for this position to provide better support for you and all:

1. Bring each property up to the level it needs to be operationally and service wise.
2. Have each property managed by the people you want.
3. Have each property managed via budgets and punch list/schedules - and manuals/training for creating level of service and your preferences.

The stress in management of the properties I observe exists in:

1. Vendor approval process between onsite managers and accounting.
3. Onsite managers keeping up with and reaching the deadlines on the projects.

Best regards,

Mark

Mark Tollison

The information contained in this e-mail is confidential and is intended solely for the use of the addressee(s) named above. If you are not the intended recipient or the person responsible for delivering this confidential information to the intended recipient, you have received this information in error, and any review, use, dissemination, forwarding, printing, copying, or other distribution of this e-mail message and any attached files is strictly prohibited. The sender reserves the right to monitor any

EFTA00694415

---

Date: Sun, 10 Nov 2013 18:49:25 -0400

Subject: Re: Five Palms

From: jeevacation@gmail.com

To: [REDACTED]

ok,, but project mgmt is the prioity , it is silllly to have work schedule d while I am here knowing I leave soon

On Sun, Nov 10, 2013 at 6:43 PM, Mark Tollison <[REDACTED]> wrote:

Please note 9 E manual will be a work in progress until I add in all of the preferences, photos, and checklists I wish to still include for all to reference.

Will focus more on manual for Isj while there this time as well per your request.

Best regards,

Mark

Mark Tollison

*The information contained in this e-mail is confidential and is intended solely for the use of the addressee(s) named above. If you are not the intended recipient or the person responsible for delivering this confidential information to the intended recipient, you have received this information in error, and any review, use, dissemination, forwarding, printing, copying, or other distribution of this e-mail message and any attached files is strictly prohibited. The sender reserves the right to monitor any communication that is created, received, or sent on its network. If you have received this confidential communication in error, please notify the sender immediately by reply e-mail message and permanently delete the original communication.*

---

Date: Sun, 10 Nov 2013 16:03:40 -0400

Subject: Re: Five Palms

From: [REDACTED]

To: [REDACTED]; [REDACTED]

not while i am here this is why i want schedules of work

On Sun, Nov 10, 2013 at 4:00 PM, Ann Rodriquez <[REDACTED]> wrote:

Danny V. and Danny E. will open the wall to adjust the doors on Tuesday, Condado windows is suggesting that we install butterfly doors by the opening because we will continue to have this problem due to the Heavy winds and Height of the doors.

Danny said the project could take about 3 to 4 days.

Please advise,  
Ann R.

On Nov 10, 2013, at 3:48 PM, Jeffrey Epstein <[jeevacation@gmail.com](mailto:jeevacation@gmail.com)> wrote:

I dtill don[t have status report/ what is the schedule for the doors at five palms. ???? . ion is waitng to paint after completion

--

\*\*\*\*\*

The information contained in this communication is confidential, may be attorney-client privileged, may constitute inside information, and is intended only for the use of the addressee. It is the property of Jeffrey Epstein  
Unauthorized use, disclosure or copying of this communication or any part thereof is strictly prohibited and may be unlawful. If you have received this communication in error, please notify us immediately by return e-mail or by e-mail to [jeevacation@gmail.com](mailto:jeevacation@gmail.com), and destroy this communication and all copies thereof, including all attachments. copyright -all rights reserved  
i still don

--

\*\*\*\*\*

The information contained in this communication is confidential, may be attorney-client privileged, may constitute inside information, and is intended only for the use of the addressee. It is the property of Jeffrey Epstein

Unauthorized use, disclosure or copying of this communication or any part thereof is strictly prohibited and may be unlawful. If you have received this communication in error, please notify us immediately by return e-mail or by e-mail to [jeevacation@gmail.com](mailto:jeevacation@gmail.com), and destroy this communication and all copies thereof, including all attachments. copyright -all rights reserved

--

\*\*\*\*\*

The information contained in this communication is confidential, may be attorney-client privileged, may constitute inside information, and is intended only for the use of the addressee. It is the property of Jeffrey Epstein

Unauthorized use, disclosure or copying of this communication or any part thereof is strictly prohibited and may be unlawful. If you have received this communication in error, please notify us immediately by return e-mail or by e-mail to [jeevacation@gmail.com](mailto:jeevacation@gmail.com), and destroy this communication and all copies thereof, including all attachments. copyright -all rights reserved