

Service Modification Order Form



This Service Order is entered into by **tw telecom holdings inc.** by and through its wholly owned subsidiaries that are certified to provide the services being ordered hereunder (collectively "TWTC") and Zorro Development ("Customer"), and is effective upon execution both by Customer and TWTC. TWTC will remain responsible for the performance of its subsidiaries under this Service Order, which own and operate the telecommunications facilities. If there is a conflict between this Service Order and the prior agreement(s) for the services being modified or renewed, this Service Order shall prevail over the prior agreement and any applicable tariff.

Monthly Recurring Charge (MRC): \$438.95 **Non-Recurring Charge (NRC):** \$0.00

Customer and the individual signing below represent that such individual has the authority to bind Customer to this Service Order.

<p>tw telecom holdings inc.</p> <p>Signature: _____</p> <p>Print Name: Steven Morrell</p> <p>Title: Sales Director</p> <p>Date: _____</p> <p>Sales Person: Charlene Rimbart</p>	<p>Customer: Zorro Development</p> <p>Signature: _____</p> <p>Print Name: _____</p> <p>Title: _____</p> <p>Date: _____</p>
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Renewal with Changes Form

Except as amended in this Service Order, all existing terms and conditions relating to the renewed Services remain in full force and effect.

The Renewal Term will commence on the date that this Service Order is implemented by TWTC.

Any services that are part of the original Service Order for the services listed below, but are not themselves listed, are also renewed for the same Renewal Term, and for their original MRCs or usage rates.

Disconnect Notice: If Customer is disconnecting Services for any reason, it must deliver notice to TWTC either by facsimile to 303-803-9638 or by email to "CustomerCare@twtelecom.com". Notice by facsimile or email is deemed given when delivered.

Automatic Renewal: Upon expiration of the Term of this Service Order, the Term for services will automatically renew for successive month-to-month terms unless either party notifies the other in writing thirty (30) days prior to the expiration of the then current term that it wishes to terminate the service.

For All Voice-based Services: Customer may not use the voice services as a substitute for carrier interconnection or switched access services. Customer acknowledges that any use of service for the transport of originating or terminating pre paid calling card traffic is subject to the requirements outlined in the order contained in FCC 06-79 (June 30, 2006). Customer agrees to remit any intrastate or interstate access charges directly to the appropriate carrier. TWTC may disconnect services if the violation is not cured within 10 days following written notice. Customer must indemnify, defend and hold TWTC harmless from all claims, demands, damages and expenses arising from or related to Customer's breach of this provision. TWTC does not support resale of switched services to end users unless special arrangements are agreed to in writing by TWTC.

Services provided herein are not designed for but may be compatible with remote metering, supervisory control and alarm signaling. To the extent Customer uses services to facilitate remote metering, supervisory control and alarm signaling purposes, Customer is solely responsible for ensuring compatibility.

By contracting for Long Distance Product(s), including without limitation minutes incorporated into bundled or integrated packages, Customer acknowledges that Customer has selected TWTC as the IntraLATA and InterLATA Long Distance toll provider.

Account Number: 26055 ICB #: KDPN-6FJTGA Expedite: No

General Requested Service Modification

Customer is renewing their Business Lines and disconnecting 7 of their Lines. They currently have 23 BBL's and only need 16.

Service Address #1	Sandia Crest, albuquerque, NM 87125				
Renewal Term	36 Months	Order Activity	Downgrade		
Order Notes	We need to disconnect the following numbers:505 938 3063,505 938 3067,505 938 2931,505 938 2927,505 938 2923,505 938 3069,505 938 3061				
Service Name	Qty	Unit MRC	Total MRC	Unit NRC	Total NRC
Business Line	16	\$17.00	\$272.00	\$0.00	\$0.00
Voicemail box	1	\$6.95	\$6.95	\$0.00	\$0.00
Feature Package Premium	2	\$6.00	\$12.00	\$0.00	\$0.00
Local Loop	1	\$148.00	\$148.00	\$0.00	\$0.00
		Total MRC	\$438.95	Total NRC	\$0.00

1+ Intrastate Rate (per Minute): \$0.055 **1+ Interstate Rate (per Minute):** \$0.028