

**From:** Lvjet <[REDACTED]>  
**To:** jeevacation@gmail.com  
**Subject:** Re: Customs  
**Date:** Wed, 02 Mar 2016 14:20:07 +0000

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Jeffrey,  
each Customs office requires different procedures for clearing in.,  
for instance, Teterboro sometimes requires a Fax copy of General Dec which would include passenger info: Name, Passport #, DOB and citizenship. all information that is included on EAPIS form, even yesterday when I first spoke to officer "RR" he first stated, did you Fax a Gen Dec, I told him, I filed Eapis and we also are PreClearing customs in STT. at that point, he informed me to just bring my stamped GenDec to his office after I unload my passengers at Meridian.  
Secondly, we have to give "Notice of Arrival" to customs at least only 1 hour prior to our arrival, Eileen received her phone call From Latin Customs agent Officer Goico at 6:05pm just 1 hour before our arrival. I can only assume that Officer Goico didn't think I gave notice of Arrival, so she tried calling my phone, she did not leave a Voice mail either,. so she must have called my emergency contact on my Eapis form which has Eileen's cell number.

nothing is standard for Customs arrivals, between PBI, STT and TEB,. each require different paper work.,  
STT requires, EAPIS, phone call Notice of arrival, copies of aircraft Registration, Pilots medical, and 3 copies of Gen Dec.  
PBI requires, EAPIS, only a phone call to their office for Notice of Arrival, no other paper work required.  
TEB requires EPAIS, phone call for notice of arrival, sometime requires a Fax copy of Gen Dec,

-----Original Message-----

From: jeffrey E. [jeevacation@gmail.com](mailto:jeevacation@gmail.com)  
To: Larry Visoski <[REDACTED]>  
Sent: Wed, Mar 2, 2016 8:28 am  
Subject: Re: Customs

if you filed an aepis, what did they see that prompted the call. would there be any additional things if we hadnt pre cleared. question , is lets assume you did not pre clear. why would they call eileen?

On Tue, Mar 1, 2016 at 8:39 PM, Larry Visoski <[REDACTED]> wrote:

I spoke to Officer Marusic in Teterboro, he's in charge now.,  
He said his boss is in Terminal B at Newark, [REDACTED].but most of the Supervisors left for the day.

Officer Marusic said he apologized again, for his workers miss underhand ing that we in fact PreCleared in STT.,  
He said for you to call him if you want to hear it from him direct, he was very nice.,  
His number is [REDACTED]

Thx  
Larry  
Sent from my iPhone

On Mar 1, 2016, at 7:54 PM, jeffrey E. <[jeevacation@gmail.com](mailto:jeevacation@gmail.com)> wrote:

ask for supervisor name ,

On Tue, Mar 1, 2016 at 7:26 PM, Larry Visoski <[REDACTED]> wrote:

Female Officer Goico called My wife,. She informed it was her mistake and she apologize tremendously for calling,.she thought we didn't preclear.,  
The officer earlier today, "officer RR initials" didn't pass message to evening shift that we Precleared in STT, Officer Goico didn't think to call STT customs to verify.,  
Two other officers in TEB also said, they where crazy busy today and it was their mistake,  
All is good, it sounded like a sincere apology to us,

Sent from my iPhone

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please note

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