

Finding a replacement:

9/13/2010 – 5PM – Spoke to Steve from ETC and he is not interested. He is very happy in a new position he has taken up at ETC.

9/13/2010 – 4PM – Spoke with Jonathon Zhukovsky and Daniel Jackson regarding IT Needs here. They have recommended Innovative Technical Services out of Stamford, CT.

Website: [REDACTED]

Phone: [REDACTED]

9/14/2010 – 9AM – spoke to Dave Lampert. He cannot do a switch now but is certainly willing to talk at a later point in time. Ghislaine has left him a voicemail and he will be calling her back later today.

9/14/2010 – 9:15AM – Called Innovative Network Solutions. They were recommended by Jonathon Zhukovsky and Daniel Jackson at Highbridge. They are paging someone and will be getting back to me momentarily.

9/14/2010 – 9:30AM- spoke to Thomas Broderick at TekSystems. TekSystems is an IT recruiting company that matches contract/contract to hire/and permanent candidates with companies. He would like to speak to someone in HR(?) about the terms of a service agreement outlining their role, details and buyout options. I am putting together a job description for him today.

Thomas Broderick

[REDACTED]

New York, NY 10017

[REDACTED]

9/14/2010 – 9:40AM – Spoke to Jack at innovative Network Solutions. They are a service provider. Sounds like they would be willing to work with us to consolidate services and host servers. Jack was engaged in another call and will call back. ([REDACTED])

9/14/2010 – 10:30AM – Spoke with Jack again. We discussed the position and explained more of what Innovative Solutions typically offers. They normally provide all facets of technical support including wiring, telephony, networking, web design, etc. Typically, a support representative will spend a few days of a week on-site resolving issues. Jack works in the Network Operations group and admitted he was probably not the person I want to speak to. He is forwarding my contact information to the company owners who will be calling me back.

9/14/2010 – 10:45AM – Spoke with TAZ from Innovative Technical Services. He is one of the company Partners. He will be in the city tomorrow and suggested a meet. We described the existing solutions here and whether or not a full time resource was required. We suggested the possibility of migrating critical services into a hosting solution they offer where hardware is managed and maintained by their support personnel and that user issues are directed to a support center. After 15 minutes without resolution, the issue would be immediately escalated. We have set up a meeting for tomorrow morning. They are emailing details.