

Finding a replacement:

9/13/2010 – 3PM – Spoke with Richard Boltz from Valcomm in New Mexico. He is interested, but does not have the experience with the Windows Server infrastructure. I don't think that he will be a good fit.

9/13/2010 – 4PM – Spoke with Jonathon Zhukovsky and Daniel Jackson regarding IT needs here. They have recommended Innovative Technical Services out of Stamford, CT.

Website: <http://inscnet.com/>

Phone: 877-605-4498

9/13/2010 – 5PM – Spoke to Steve from ETC and he is not interested. He is very happy in a new position he has taken up at ETC.

9/14/2010 – 9AM – spoke to Dave Lampert. He cannot do a switch now but is certainly willing to talk at a later point in time. Ghislaine has left him a voicemail and he will be calling her back later today.

9/14/2010 – 9:15AM – Called Innovative Network Solutions. They were recommended by Jonathon Zhukovsky and Daniel Jackson at Highbridge. They are paging someone and will be getting back to me momentarily.

9/14/2010 – 9:30AM- spoke to [REDACTED] Broderick at TekSystems. TekSystems is an IT recruiting company that matches contract/contract to hire/and permanent candidates with companies. He would like to speak to someone in HR(?) about the terms of a service agreement outlining their role, details and buyout options. I am putting together a job description for him today.

[REDACTED] Broderick
757 3rd Avenue Suite 201
New York, NY 10017
[REDACTED]

9/14/2010 – 9:40AM – Spoke to Jack at innovative Network Solutions. They are a service provider. Sounds like they would be willing to work with us to consolidate services and host servers. Jack was engaged in another call and will call back. [REDACTED]

9/14/2010 – 10:30AM – Spoke with Jack again. We discussed the position and explained more of what Innovative Solutions typically offers. They normally provide all facets of technical support including wiring, telephony, networking, web design, etc. Typically, a support representative will spend a few days of a week on-site resolving issues. Jack works in the Network Operations group and admitted he was probably not the person I want to speak to. He is forwarding my contact information to the company owners who will be calling me back.

9/14/2010 – 10:45AM – Spoke with TAZ from Innovative Technical Services. He is one of the company Partners. He will be in the city tomorrow and suggested a meet. We described the existing solutions

here and whether or not a full time resource was required. We suggested the possibility of migrating critical services into a hosting solution they offer where hardware is managed and maintained by their support personnel and that user issues are directed to a support center. After 15 minutes without resolution, the issue would be immediately escalated. We have set up a meeting for tomorrow morning. They are emailing details.

9/14/2010 – 1:00PM – Spoke to Ben Saber in at Ike's suggestion. We discussed the position and he is following up with individuals who may be a compatible fit. [REDACTED] is researching compensation.

9/14/2010 – 2:00 PM – spoke to Taz [REDACTED] from Innovative Solutions in Stamford. He and his partner will be stopping by tomorrow afternoon at 4pm to discuss their services.

9/14/2010 – 2:20PM – [REDACTED] emailed a contact from [REDACTED] [REDACTED]. Contacted Andreas Zielke at [REDACTED] [REDACTED] and went directly to voicemail. Left a message.

9/15/2010 – 9:00AM – called and emailed Reynaldo Pacheco. There was no answer at the phone number on his resume so I left a message. I sent an email as well requesting he reply with the best time to talk.

9/15/2010 – 9:30AM – Reynaldo emailed back. He is available to talk at 11:30am today. I am going to speak with him then.

9/15/2010 – 9:45AM – [REDACTED] [REDACTED] received a copy of the Job description. She is acquainted with a company that has just laid off all of their IT people and thinks there may be a fit there. She is going to have them contact me.

9/15/2010 – 10:30AM – Spoke to Dima who Bella had suggested. Seems capable; a bit difficult for me to understand at times. He missed some technical questions I asked and has very limited experience supporting OS X. Probably not a fit that can just pickup and run with the existing infrastructure.

9/15/2010 – 11:30AM – Spoke to Rey Pacheco [REDACTED] who was recommended by Ben Saber in through Ike [REDACTED]. Easier to talk to than Dima. He missed some technical questions and has little to no Unix\OS X experience.