

**From:** "William Murphy" <[REDACTED]>  
**To:** "Jeffrey Epstein" <jeevacation@gmail.com>  
**Subject:** RE:  
**Date:** Tue, 24 Aug 2010 18:02:27 +0000

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I was able to get in touch with Luis Galan from Cipriani over the weekend. He informed me that they do not have an integrated Cisco\Skype solution. He indicated that they used a VoIP Solutions provider who sent them several Cisco Phones that connected to the service providers phone switches over the internet. All phone administration and configuration is handled by the service provider.

We have a very similar solution here at 301 E 66<sup>th</sup> Street. Our service provider sent us phones to plug in at each user's desk allowing a single internet connection to provide telephone service and data services.

Real Time services like Voice over IP and Video IP are often impacted by data packets arriving out of sequence or with high latency (round-trip time between packets). We continue to experience high latency from the USVI to the other locations. At FTC we are frequently using all of the 1.5Mbps bandwidth. Packets arriving when we have reached capacity are stored in the cache on the router and can be discarded if they are not transmitted before their expiration. If we are to use Real time services like Skype and Video Conferencing in the future from this location, we will probably want to increase our existing bandwidth and possibly switch providers.

On a separate note, Emad indicated that employees travelling to the USVI will be staying at Dave Christopher's house. I'm not sure what type of services currently exist there and was wondering if I should schedule a time in the near future to visit. Let me know if this is ok.

Thanks,

WM

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**From:** Jeffrey Epstein [mailto:jeevacation@gmail.com]  
**Sent:** Tuesday, August 17, 2010 7:55 AM  
**To:** William Murphy  
**Subject:**

i would like to understand this skype based cisco system/

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