

From: "William Murphy" <[REDACTED]>
To: "jeevacation@gmail.com" <jeevacation@gmail.com>
Subject: Re:
Date: Tue, 25 Aug 2009 11:12:37 +0000

Morning sir.

Did the reboots help with the keyboard delay any? Story replied back with the mac specialist if you want to bring him out. You see snow leopard is being released friday?

Wm

Sent using BlackBerry

-----Original Message-----

From: Jeffrey Epstein <jeevacation@gmail.com>
To: William Murphy <[REDACTED]>
Sent: Mon Aug 24 12:06:13 2009
Subject: Re:

the keyboards are hard wired i'll try to re boot

On Mon, Aug 24, 2009 at 10:59 AM, William Murphy <[REDACTED]> wrote:

There are a few posts on the internet where users cited behavior similar to your experience with keyboard content being delayed in its appearance in all applications. The suggestions given were replacing batteries in wireless keyboards and mice (one user uses rechargeable Energizer batteries that recharge in 15 minutes.) The second suggestion was to reboot computers that may have been on for an extended period of time. The thought here is, if there are multiple applications running, memory consumed may not have been relinquished and rebooting would give us that tabula rasa.

If you are interested, the threads with this information can be found here:
<http://discussions.apple.com/thread.jspa?messageID=9939619>

and here:

<http://discussions.apple.com/thread.jspa?threadID=1009863>

I did manage to find several very informative articles regarding malware on Macs. Symantec Norton Antivirus for Macintosh (<http://www.symantec.com/norton/macintosh/antivirus>) is regularly recommended. As an alternative, there is a Mac-centric version of ClamAV (respected Linux Anti-virus solution) that can be found at <http://www.clamxav.com/>.

Finally, there is an application that you can install on the Mac to alert you to applications making connections to internet addresses. This would be helpful in discovering rogue-ware that may be logging keystrokes. The application is called 'Little Snitch' and can

be found here: <http://www.obdev.at/products/littlesnitch/index.html>.

I have also emailed Story for the contact information of his Mac specialist. I am awaiting his reply and will contact that individual for a visit once that information is received.

Please let me know if you need assistance with any of these steps.

WM

From: Jeffrey Epstein [mailto:jeevacation@gmail.com]
Sent: Monday, August 24, 2009 7:16 AM
To: William Murphy
Subject:

call me this morning [REDACTED]

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