

From: "jeffrey E." <jeevacation@gmail.com>
To: Richard Kahn <[REDACTED]>
Subject: Re: Engravings
Date: Thu, 17 Dec 2015 10:43:39 +0000

reprogram . leave everything else as is, cant read the engraving anyway

On Thu, Dec 17, 2015 at 5:16 AM, Richard Kahn <[REDACTED]> wrote:
Please advise. Thank you.

Richard Kahn
HBRK Associates Inc.
[REDACTED]

Begin forwarded message:

From: Al Buonanno <[REDACTED]>
Date: December 16, 2015 at 9:18:18 PM EST
To: Richard Kahn <[REDACTED]>
Cc: [REDACTED], Robert Finelli <[REDACTED]>
Subject: RE: Engravings

Hello Rich,

All of the keypads have been engraved and are ready for installation. The custom sized antique brass plates have arrived and are scheduled to be installed before Christmas. So my first question is should we proceed? I would prefer to complete the project and request a final invoice.

The following list of items are required to provide a red Off button on the top of each keypad:

- All keypads will need to be re-engraved at a cost of \$150 each.
- Lutron does not manufacture multi colored keypads and as such this will require custom modification in our shop.
- The entire Lutron system will need to be reprogrammed to accommodate this request.
- The re-engraving will cost about \$10,000. The multi-colored keypad modification will cost about \$5,000. And re-programming the Lutron system will cost about \$3,600 for a total cost of \$18,600. This process will take about 4 weeks from the time we order the new engravings.

I hope this information helps.

Al

From: Richard Kahn [mailto:]
Sent: Wednesday, December 16, 2015 3:15 AM
To: Al Buonanno < >
Subject: Fwd:

Please call me on cell to discuss later today. Thanks.

Richard Kahn

HBRK Associates Inc.



Begin forwarded message:

From: "jeffrey E." <jeevacation@gmail.com>
Date: December 15, 2015 at 11:50:49 PM EST
To: Richard Kahn < >

tell al at lutron i would like the top button on the keypad to be " off" , preferably a red color.

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please note

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