

From: "jeffrey E." <jeevacation@gmail.com>
To: Cecile de Jongh <[REDACTED]>
Subject: Re: LSJ
Date: Tue, 01 Sep 2015 13:23:46 +0000

especailly that he is getting a monthly fee. it is outragious that he attempts to make up prices.

On Tue, Sep 1, 2015 at 8:09 AM, Cecile de Jongh <[REDACTED]> wrote:
Will do.

With warm regards,

Cecile

Sent from my iPhone and misspellings courtesy of iPhone.

On Sep 1, 2015, at 6:22 AM, jeffrey E. <jeevacation@gmail.com> wrote:

have cecile bring him into the office for a very serious talk. this is wrong

On Tue, Sep 1, 2015 at 5:50 AM, Richard Kahn <[REDACTED]> wrote:
Terrence is clearly playing games with his pricing.

[REDACTED]

Please advise
Thank you

Richard Kahn
HBRK Associates Inc.
575 Lexington Avenue, 4th Floor
New York, NY 10022
Tel [212-971-1306](tel:212-971-1306)
Fax [646-350-0954](tel:646-350-0954)
Cell [917-414-7584](tel:917-414-7584)

Begin forwarded message:

From: Terrence Rabsatt <[REDACTED]>
Date: August 31, 2015 at 10:32:47 PM EDT
To: Richard Kahn <[REDACTED]>
Subject: Re: LSJ

Hi Rich, Go to [REDACTED] they are a Bigdog dealer like myself. Firmware prices is dependent on what you need the radio to do.

You can always find products online for a cheaper price, but warranty, support and upgrades become a issue because you didn't buy it from a authorized dealer. I'm not going to go back and forth on this Rich. If you want to purchase one and have me just install and configure it. I will do that, but I won't support it and if it gives problems and I have to go out. That won't be included in my service fee.

Regards,
Terrence Rabsatt

Sent from my iPad

On Aug 31, 2015, at 10:01 PM, Richard Kahn <[REDACTED]> wrote:

Is that the unit we currently have 8 of on lsj? What is cost of firmware and premium support?

Sent from my iPhone

On Aug 31, 2015, at 9:59 PM, Terrence Rabsatt <[REDACTED]> wrote:

Yes we are using Ruckus, and that is the basic unit correct. Once again you have to add the premium support and upgrade the firmware. If you have any other questions feel free to contact me.

Regards,
Terrence Rabsatt

Sent from my iPad

On Aug 31, 2015, at 9:46 PM, Richard Kahn <[REDACTED]> wrote:

Is this unit you will purchase?

[REDACTED]

[8#q=ruckus%207731](#)

Are we currently using ruckus in lsj?

Sent from my iPhone

On Aug 31, 2015, at 5:38 AM, Terrence Rabsatt <[REDACTED]> wrote:

Good morning,

I sent out a email this morning but looks like it didn't go and it's not saved, anyway.

LSJ gym link went down again this morning around 5:00am, I did manage to get it back up quickly. I will continue to monitor closely since it is very unstable right now.

After yesterday I think it's best we purchase some SMX3000RMLV2U +(1)SMX120RMBP2U. it's a combo ups that can give us 6-8 hours of backup power. I also looked into the solar panel backup unit JE asked about and Im going to prepare a quote for both today and present them for your review and approval.

Regards,
Terrence Rabsatt
Sent from my iPad

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JEE

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