

From: "jeffrey E." <jeevacation@gmail.com>
To: Ann Rodriquez <[REDACTED]>
Subject: Re: PRI card
Date: Sat, 25 Jul 2015 12:02:15 +0000

have it go to the spare and you can answer

On Sat, Jul 25, 2015 at 7:55 AM, Ann Rodriquez <[REDACTED]> wrote:

Is it possible for Innovative to forward incoming calls to a cell phone number since the landline is the issue?

Ann R.

On Jul 24, 2015, at 7:10 PM, Terrence Rabsatt <[REDACTED]> wrote:

Hi everyone,

I had a innovative tech run a trace and nothing seems to be wrong with the line. So I'm back to what we told them before. It's the circuit. So I'm glad they finally decided to send someone to check it as there really isn't anything else Jermaine or myself can do at this point. Once the circuit issue is resolved and they want to place us on the new one. We will switch over.

Terrence Rabsatt
T's Computer Services
The Smarthome Guys
"We put the Brains in your Home"
[1-516-201-1331](tel:516-201-1331)

On Jul 24, 2015, at 5:24 PM, Jermaine Ruan <[REDACTED]> wrote:

Good Evening All

The phones are still proving to be an issue. The new card was received but there is still a routing issue (incoming and outgoing calls). Terrence even reset the cards in the phone switch and cycled the power with no change in the performance. The Network supervisor Mr. Jackson will request permission for one of their line tech to do a site visit LSJ next week. He will try to arrange it for Tuesday or Wednesday. I am to confirm on Monday. They may run further test, I ask that they alert me before they do so that we are aware of whats going on. '

Regards
JRuan

On Fri, Jul 24, 2015 at 4:38 PM, Richard Kahn <[REDACTED]> wrote:
any updates?

Richard Kahn
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