

**From:** Larry Visoski <[REDACTED]>  
**To:** Je vacation <jeevacation@gmail.com>  
**Subject:** Fwd: N212JE serial 5173  
**Date:** Wed, 21 Mar 2018 22:54:21 +0000

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From Cyrus

Sent from my iPhone

Begin forwarded message:

**From:** "Hassibi, Cyrus" <[REDACTED]>  
**Date:** March 21, 2018 at 6:07:52 PM EDT  
**To:** "[REDACTED]" <[REDACTED]>  
**Cc:** "Thomas, Charles" <[REDACTED]>, "Brown, Julian" <[REDACTED]>, "Lemieux, Heather" <[REDACTED]>  
**Subject:** Re: N212JE serial 5173

Larry,

It was good to talk with you this evening and thank you for the feedback in your email.

We will be discussing a plan going forward to address the items left that the owner has noted. It is a beautiful & unique 550 and we want it perfect as much as you do.

I'll let you know how the call goes tomorrow and plans moving forward.

Thanks and have a safe flight tomorrow-

Cyrus Hassibi  
[REDACTED]

On Mar 21, 2018, at 12:35 PM, Larry Visoski <[REDACTED]> wrote:

Charles, Julian, Heather and Cyrus,

The guys you sent down to Palm Beach were terrific, they all deserve a pat on the back. They tried as hard as they could, worked long hours, but were unable to fix many of the discrepancies that the plane appears to have left Savannah with. Hours to fit the tables, hours to try to get the front cabin Pocket door to close properly, tables almost right, door unfortunately not even close. During the flight to florida it would not close at all, the forward lav door also unable to close.

Heather, I must say I am embarrsed for my principal. I strongly urged him to use the factory to redo the interior as opposed to completion shops at one third the price. I am dismayed to tell you that even after two days in Palm Beach your supervisor said it would be another three to five days in Savannah again, and an additional five days to reveneer the cabin door. There are literaly 40 items some fairly major that were overlooked, storage doors not stowing, tables did not close properly, tables not put together properly, the rear switch cover in Aft unable to open in flight and now unable to stay open. My boss took the test flight with his staff, and all were shocked by [the rattles](#), cabin door, pounding, latches not adjusted. . garbage cans left un

anchored, switch plate in Aft bathroom hanging off. . . . Your people were all professional and made a point to say they would get it right, but needed MUCH more time and Manpower. I look forward to scheduling time to fix the various items, I know you have been helpful and really appreciate all you have done. I know the factory can do a much better job than it appears that they did in this case.

Thx again

Larry

Sent from my iPad