

**From:** Ann Rodriquez <[REDACTED]>  
**To:** Jermaine Ruan <[REDACTED]>  
**Cc:** Rich Kahn <[REDACTED]>, "jeffrey E." <jeevacation@gmail.com>  
**Subject:** Re: LSJ Phones  
**Date:** Fri, 17 Jul 2015 10:44:56 +0000  
**Inline-Images:** image1.PNG

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Terrence is going this morning with innovative to check the circuit at 10am.  
Jermaine said that he's coming over to LSJ this morning on the 9am boat.

Ann R.

> On Jul 16, 2015, at 8:35 PM, Jermaine Ruan <[REDACTED]> wrote:  
>

> They have eliminated one possible factor and it is isolated to the network routing. I am trying to get an update  
on when they will have the issues  
> resolved.

>  
> Jruan

>  
> Sent from my iPhone

>  
>> On Jul 16, 2015, at 8:08 PM, Ann Rodriquez <[REDACTED]> wrote:

>>  
>> So... What does that mean because our phones are still down?

>>  
>> Ann R.

>>  
>>> On Jul 16, 2015, at 8:04 PM, Jermaine Ruan <[REDACTED]> wrote:

>>>  
>>> Good night all

>>>  
>>> The line crew verified no physical damage

>>>  
>>> Jruan

>>>  
>>> Sent from my iPhone

>>>  
>>>> On Jul 16, 2015, at 6:23 PM, Ann Rodriquez <[REDACTED]> wrote:

>>>>  
>>>> Our Innovative route is down. Jermaine called [REDACTED] at Innovative after he checked the Island and the  
Phone tower, Ms. [REDACTED] is still working on it and will call us back in a few.

>>>>  
>>>> Phone lines on Island:

>>>> Jermaine came out and checked all the phone lines, He found no issues and no problems on our end.

>>>>  
>>>> STT phone tower at Cabrita Point:

>>>> I sent Danny with Jermaine to check the lines and Power Box. They said everything looks great and

everything is powered up.

>>>>

>>>>

>>>> Ann R.

