From: Brad Wechsler <█████████████████>
    To: Richard Joslin <█████████████████>, Jeffrey Epstein <jeevacation@gmail.com>
Subject: Re: server related questions
    Date: Wed, 11 Mar 2015 14:10:35 +0000

The whole thing is weird....I think I saw two notes last night and this morn that said every thing's fixed, yes? (I think we don't have to bother jeffrey on this minutiae unless he has some perverse reason to hear abt it.)...and I do agree ada's insinuation is inappropriate. Will speak to both of you to make sure everything's cool.
Sent from my Verizon Wireless BlackBerry

From: Richard Joslin <█████████████>
Date: Wed, 11 Mar 2015 13:56:04 +0000
To: Brad Wechsler<███████████████>; jeffrey E<jeevacation@gmail.com>
Subject: FW: server related questions

From the IT folks – NO CHANGE from prior IT providers with regard to limits on emails. Said limits have been in place since FO was opened. Ada was NOT singled out to be restricted by myself in any way shape or form. I am chagrined by the allegation/ insinuation.

From: Joshua Winkler [██████████████████]
Sent: Wednesday, March 11, 2015 9:48 AM
To: Ada Clapp; Warren Finkel
Cc: Norm Steiner; Richard Joslin
Subject: RE: server related questions

Ada-

I checked the server and while we never adjusted the limits when we onboarded you, there were default limits set previously.
The general limits are:
███████████ domain – messages can be sent and received as large as 100 Megs.
███████████ domain – messages can be sent and received as large as 25 megs.

As per your request, I have excluded you and heather from these limits and grated you the MAX capable size of sending and receiving which is messages up to 2GB in size.

But it does not seem any of these limits were tampered with or altered by our team at any point. Just seems perhaps yesterday's message may have been larger than 25 Megs in size.
The server needs some time to take to these changes, so while you may not be able to do this immediately, the setting is correct and will take effect so assuming your attachments are less than 2 GB, sending these large messages should not be an issue for you going forward.

Thanks

From: Ada Clapp [mailto:██████████████]
Sent: Tuesday, March 10, 2015 7:36 PM
To: Warren Finkel
Cc: Joshua Winkler; Norm Steiner; Richard Joslin
Subject: RE: server related questions

Thank you. Much appreciated.

Ada Clapp
Chief Legal Officer
Elysium Management LLC
██████████████
███████
New York, New York 10022
████████████████████
██████████████
Email: ████████████████

From: Warren Finkel [███████████████████]
Sent: Tuesday, March 10, 2015 7:15 PM
To: Ada Clapp
Cc: Joshua Winkler; Norm Steiner; Richard Joslin
Subject: Re: server related questions

Ada

We will lift the suggested restrictions for you and Heather.
Josh will handle in the am.

I have a few meetings in the am, we can talk as needed in the late afternoon.

Thank you

Warren Finkel
ACE IT Solutions
Partner
██████████████
███████████
███████████

Visit our site at http://www.aceits.net
Visit our cybersecurity site at ███████████████████
Visit our blog at ████████████████

From: Ada Clapp [mailto:███████████████]
Sent: Tuesday, March 10, 2015 06:41 PM
To: Warren Finkel

Subject: FW: server related questions

Hi Warren,

Would you be free tomorrow to discuss this issue with me? Thanks.

From: Ada Clapp
Sent: Tuesday, March 10, 2015 6:39 PM
To: Richard Joslin; Eileen Alexanderson; Brad Wechsler
Cc: Heather Gray - Sotheby's (███████████)
Subject: RE: server related questions

Rich—I would be happy to get on the phone with you and ACE tomorrow. I think once ACE understands the situation, they will agree we are making a mountain out of a molehill. The file I tried to send was four pdf documents totaling 86 pages.

The reason Lieberman had no issue with lifting the block is that (i) the documents I send are word documents—no pictures or funky graphics that tend to clog a server, (ii) I am sending and receiving mostly with law firms who are not generally restricted in size—so the email rejection is not an issue, and (iii) we are not a large company with many individuals who need to send large attachments. Heather and I are really the only two and it does not occur on a daily basis. So, if ACE concerned about clogging the highway—Heather and I may be the only ones that need to drive a truck (everyone else may be very happy to drive a Prius).

Please note that in all the time we had Lieberman as our IT service, I don't think anyone complained of slow email; no one told me that my emails were rejected or trapped in SPAM because the attachments were too large to receive and I did not experience the mailbox issues ACE is noting.

Let me know what time tomorrow works for you.

Thanks

-Ada

From: Richard Joslin
Sent: Tuesday, March 10, 2015 6:19 PM
To: Eileen Alexanderson; Brad Wechsler; Ada Clapp
Subject: FW: server related questions

Please read the below regarding email sizes. I will speak to the IT folks on document for 150, 200, 250 page documents sizes and revert.

From: Joshua Winkler [███████████]
Sent: Tuesday, March 10, 2015 5:20 PM
To: Richard Joslin; Warren Finkel
Cc: Norm Steiner
Subject: RE: server related questions

Richard-

If this is in regard to SENDING and RECEIVING limits, I know this came up earlier, so allow me to explain in writing and I just left you a voicemail as well.

Both Sending and Receiving limits are EXTRAODINARILY important.

Firstly, you never want someone sending something too large as it could hog the queue. Imagine a line of cars trying to turn a tight corner on a narrow street with an 18 wheeler in front trying to negotiate the curve. The cars behind the truck will be stuck until it finally gets through. The same is true with emails behind an email trying to get out.

Next – it will tax your server as your server will keep trying and trying and trying to push through this tremendous message. Your resources will max and entire server will slow down

Furthermore, as far as sending is concerned, most people's mailboxes will REJECT messages over 10 megabytes in size, some even over 5! So it makes no sense to allow sending more than that level since even if it DOES go out, most spam filters and other servers will reject your message before it even gets there.

Which brings us to our next point, dangers of receiving.

Dangers of receiving messages with large attachments include, but are not limited to, clogging the server with trying to download a mega attachment (similar to sending, but in reverse), dangers of having someone send you a malicious file, such as a virus or spyware, that made it through your spam filter and wound up in your mailbox and dangers of freezing your computer while it attempts to attach and send such a large file.

Regarding mailbox sizes in general:

With limits in general, perhaps the most obvious of reasons is, emails take up space in your mailbox.

Sending overly large files (or receiving them) is what really clogs up space in your mailbox. Which means your mailbox could act slower since there would be huge files sitting in there that you have once sent or received.

Microsoft also recommends putting a default limit on your mailbox, meaning a mailbox should be able to hit X size. This is based on their best practices, to ensure the integrity of your mailbox. Very simply, the larger a mailbox gets, the less Microsoft can guarantee it won't become corrupt. If your mailbox does become corrupt, that's really bad news.

The larger a mailbox gets, the slower it runs and the more space your mailbox eats up, the more space you need to buy on your server, etc etc.

People also like to force mailbox deletion to avoid hoarding of old emails for no reason. I once had a company create a policy that purges their email past 6 months, because they didn't need to be liable for anything they did past 6 months' time and figured in case they get sued, why have more information than you need? Every company can create their own policy, some smaller companies don't have ANY policies regarding overall mailbox limit since nobody's mailboxes are all that large.

We have seen law firms and accounting firms that refuse to clean up or place limits on the mailboxes and it's always a problem with their speed and syncing of their mailbox and the users constantly complain to which we reply "you need a smaller mailbox".

So, security, mailbox corruption and "traffic jam" reasons aside, space limits are really there to prevent what I call a slippery slope. If you allow everyone to send and receive as large a file they want – they will start to complain about mailbox speed, or, moreover, your server will start to complain it's running out of space – and very few companies want to invest in an infrastructure where anyone can send and receive anything of any size for as long as they want. While certain vendors will allow certain limits, our general rule is to allow sending and receiving of files up to 10 megs in size. Unfortunately, today, we were not given the opportunity to specifically check the actual size of the file trying to be sent, so I cannot tell you exactly why there was an issue, but based on my understanding it was probably larger than that size anyway.

Again, this is a lot to read and I can probably be far better speaking to you over the phone, but wanted to get you this info.

Thanks,
Josh

From: Richard Joslin [mailto:█████████]
Sent: Tuesday, March 10, 2015 4:55 PM
To: Warren Finkel

Cc: Norm Steiner; Joshua Winkler
Subject: RE: server related questions

Thanks. I want a 5 minute understanding to confirm my understanding on why Microsoft Outlook user mail boxes have size limits and why servers are designed with size in mind. I have an end user who is challenging me and I want to go to IT experts to confirm the design and the need for email limits both on mailbox and emails thanks

From: Warren Finkel [▮▮▮▮▮▮▮▮▮▮▮▮▮▮]
Sent: Tuesday, March 10, 2015 4:52 PM
To: Richard Joslin
Cc: Norm Steiner; Joshua Winkler
Subject: server related questions

Richard

Our help desk team responds to issues involving productivity and user related questions.
It's not uncommon for this to be escalated.
Josh who is part of our senior management will be happy to help and give you the information needed.
As you know, the server was set up by the former IT company but we have been serving you now for several weeks and up to date on everything.
Users, security,etc.,

Thank you

Warren Finkel
Partner
ACE IT Solutions

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New York, NY 10022

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