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**To:** Rich Kahn <[REDACTED]>

**Subject:** Send to Russell

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Russell. More than 5 weeks have gone by since you and mark said no worry the local president of caterpillar was a friend . First the couldn't find time , then said 3 men three days and paid up front .and with what you said is a Premium We followed your lead . We are then told no good reason why the second generator couldn't be made to start . They could have had parts shipped in takes 3 hrs Then we are told end of week for numbers , then Saturday . Still nothing done . I'm sure you are aware that this is not helpful And without a doubt how we do business. Jeffrey should not again have to chase the answer .

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please note

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JEE

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