

From: "jeffrey E." <jeevacation@gmail.com>

To: "james | personal genius" <[REDACTED]>

Subject: Re:

Date: Thu, 22 Feb 2018 12:23:24 +0000

the internet keeps going on and off, since 630 am . I am currently using personla hotspot

On Thu, Feb 22, 2018 at 7:14 AM, james | personal genius <[REDACTED]> wrote:

TimeWarner / Spectrum often take service offline between hours of midnight & 6 AM for network service & upgrades. They're lousy at warning anyone ahead of time.

I see the house is back up now.

FWIW, we have new firewall & new switch at the house, PB had ancient switches that had to be upgraded.

Thank you,

James Ce

your Personal Genius

□ Certified Support Professional 10.6

<http://personalgenius.co>

On Feb 22, 2018, at 6:03 AM, jeffrey E. <jeevacation@gmail.com> wrote:

internet lkeeps stopping. firewall like pb?

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please note

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