

**From:** "jeffrey E." <jeevacation@gmail.com>

**To:** "james | personal genius" <[REDACTED]>

**Subject:** Re:

**Date:** Thu, 22 Feb 2018 13:09:30 +0000

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on hotspot

On Thu, Feb 22, 2018 at 7:52 AM, james | personal genius <[REDACTED]> wrote:  
Eeros are still on 3 & 6, they report as online with 232 Mbps down, 18 Mbps up.

Where in the house are you still offline? Which network are you on?

Thank you,

James Ce  
your Personal Genius  
□ Certified Support Professional 10.6  
<http://personalgenius.co>

On Feb 22, 2018, at 7:31 AM, jeffrey E. <jeevacation@gmail.com> wrote:

no internet at all

On Thu, Feb 22, 2018 at 7:14 AM, james | personal genius <[REDACTED]> wrote:  
TimeWarner / Spectrum often take service offline between hours of midnight & 6 AM for network service & upgrades. They're lousy at warning anyone ahead of time.

I see the house is back up now.

FWIW, we have new firewall & new switch at the house, PB had ancient switches that had to be upgraded.

Thank you,

James Ce  
your Personal Genius  
□ Certified Support Professional 10.6  
<http://personalgenius.co>

On Feb 22, 2018, at 6:03 AM, jeffrey E. <jeevacation@gmail.com> wrote:

internet lkeeps stopping. firewall like pb?

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