

From: Jeffrey Epstein <jeevacation@gmail.com>

To: Scott Denett <[REDACTED]>

Subject: Re: current issues I need your guidance and direction

Date: Fri, 29 Apr 2011 21:32:01 +0000

as i try to play shared music, it comes up and says not authorized,, do you remember id and password
On Apr 29, 2011, at 5:07 PM, Scott Denett wrote:

Jeffrey,

Citrix has been unplugged for 14 days and overall I am pleased, with the Major exception being the migration of quickbooks.

The New system is not working, specifically, how quickbooks functions on a mac.

Quickbooks files are currently being transferred through the mac servers at FTC and HBRK by hand.

This is because the current sprint network at FTC is locked down in a way preventing Jermaine and I from linking our two networks together. The mac to mac transfer as it is is a work around not a completed solution.

Internally at HBRK what I thought was a working solution, a mac opening files through windows emulation software from a mac server, does not work beyond my basic after hours testing that I have performed many times, but in a practical work day it does not hold up. File corruption and other headaches have forced me to choose a different path and fast.

When it comes to quickbooks, what would function best is an all PC environment, a pc to a pc quickbooks server. This is what intuit support told me to do and this is in progress now. The macs will use Remote Desktop connections instead of virtual machines. I am working nights and weekends to get this resolved as fast as I can. This situation is completely unacceptable for HBRK and Rich is rightly furious with my current lack of results.

I am urgently requesting to Hire a consultant to help me resolve this quickbooks issue at HBRK ASAP. I would like to start with a budget of \$1,000 to spend on that consultant and no more without an additional approval from you.

Also I need an approved amount to be spent at tekserve to buy very basic things like battery back up units, redundancy drives, and some tech software and licensees that are urgently needed. My request is for \$1,000 cap. no

more to be spent without additional approval by you. I need gear for this weekend and HBRK has an open account at tekserve.

and

For a longterm solution I Need to know if you would ever consider hiring a hosting company to become the Quickbooks provider to HBRK and FTC. The issue here is a third party being the physical location of the files. Cost is about \$3,000 annually for this service.

Please Advise.

-Scott Denett