

**From:** "jeffrey E." <jeevacation@gmail.com>  
**To:** Richard Kahn <[REDACTED]>  
**Subject:** Re: PBI Computer  
**Date:** Tue, 14 Nov 2017 18:02:45 +0000

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no

On Tue, Nov 14, 2017 at 12:21 PM, Richard Kahn <[REDACTED]> wrote:

ok  
do you need another computer in PBI for the interim period?

Richard Kahn  
HBRK Associates Inc.  
[575 Lexington Avenue 4th Floor](#)  
[New York, NY 10022](#)

[REDACTED]

On Nov 14, 2017, at 12:17 PM, jeffrey E. <jeevacation@gmail.com> wrote:

top of line we will wait

On Tue, Nov 14, 2017 at 12:16 PM, Richard Kahn <[REDACTED]> wrote:

it appears new apple iMac Pro 27 inch does not ship until next month and is not yet available for preorder  
please confirm new machine is what you would like to purchase  
starting price 4,999 vs 1,999 for previous version  
thank you

Richard Kahn  
HBRK Associates Inc.  
[575 Lexington Avenue 4th Floor](#)  
[New York, NY 10022](#)

[REDACTED]

Begin forwarded message:

**From:** james | personal genius <[REDACTED]>  
**Subject:** Re: Broken computer  
**Date:** November 14, 2017 at 10:17:59 AM EST  
**To:** Richard Kahn <[REDACTED]>

FUUUUUU..... that's painful to see.

iMac Pros are overkill, but he's already said he wants to replace all his iMacs with them.

Unfortunately tho, they don't ship until sometime next month & still are unavailable for preorder.

If that machine is non-functioning we should be able to find another one to hold him over until the new iMac Pros ship... [REDACTED] one in Bella's Office comes to mind.

And get an actual iMac appropriate shipping box for it.

Thank you,

James Ce  
your Personal Genius  
□ Certified Support Professional 10.6  
<http://personalgenius.co>

On Nov 14, 2017, at 10:12 AM, Richard Kahn <[REDACTED]> wrote:

after all that shipping look what happens on return to PBI...

jee wanted your thoughts on new Macs  
attached is from your newsletter  
do you think new 27 inch Mac Pro is what jee wants?  
lets discuss as we will need to order a new machine  
thanks

## 27-inch iMac

- Kaby Lake processors up to 4.2 GHz with Turbo Boost up to 4.5 GHz, including hardware support for HEVC video and HEIF images.
- 5K Retina Display is now 43 percent brighter at 500 nits; supports for 1 billion colors, delivering an even more vivid true-to-life viewing experience.
- Radeon Pro 560 with 4GB of VRAM, configurable to Radeon Pro 580 with 8GB video memory, which can push up to 5.5-teraflops of computing power to handle VR development.
- 1.4x faster video editing, 1.5x faster gaming, 1.4x faster 3D graphics than previous version.
- Standard 8GB onboard memory, configurable up to 32GB.
- 1TB Fusion Drive standard, configurable to 3TB Fusion Drive or 2TB SSD; SSDs are up to 50% faster than previous models.
- Ability to edit 360° video in apps like Final Cut Pro and create cutting-edge 3D VR content.
- Two Thunderbolt 3 (USB-C) ports, each delivering up to 40Gb/s data transfer for external drives and cameras and 2x the bandwidth for video and external displays.
- Four USB 3 ports for legacy USB-A compatibility.
- Support for one 5K external display at 60Hz & 1 billion colors, two 4K UHD external displays at 60Hz & 1 billion colors, or two 4K external displays at 60Hz & millions of colors
- New Magic Keyboard with Numeric Keypad option (add \$30)
- Starts \$1,799; Available Now.

[Analysis](#)

Modest improvements over an already exceptional machine aren't going to motivate anyone to return their year-old 27-inch iMac, but owners of the original 5K iMac might get serious envy of these new displays.

### Best for

These machines are the modern workhorses in any creative agency. While their beautiful screens make for great home computers as well, the improvements are clearly targeted at the professional markets.

### Notes

Consider the SSD Flash Drive over the Fusion Drive. While Fusion Drives are faster than traditional hard drives, they're still susceptible to the traditional hard drives' notoriously common 3-5 years failure. A SSD Flash Drive should last 10+ years.

If you work with video, consider springing for the Core i7 custom configuration — the i7 CPUs still pack extra on-chip video compression tech.

## 27-inch iMac Pro (New)

Targeting high-end users, especially HD video or Augmented Reality production, this upcoming machine promises to be a performance BEAST!

- 27-inch 5K Wide color (P3) display with support for one billion colors.
- Support for up to two external 5K displays at 60Hz, or four external 4K UHD displays
- Base 8GB VRAM AMD Radeon Pro Vega 56 GPU, configurable to 16GB VRAM Radeon Pro Vega 64.
- 8-core, 10-core and 18-core Intel Xeon CPU options.
- Base 32GB memory, configurable up to 128GB.
- Base 1TB SSD Flash Drive, configurable up to 4TB.
- Support for Thunderbolt 3 digital video output & native DisplayPort output over USB-C
- 10Gb Ethernet (an Apple first); 802.11ac WiFi, & Bluetooth 4.2
- 4 Thunderbolt 3/USB-C Ports in addition to 4 legacy USB-A ports.
- Space Gray color, including Magic Keyboard (with numeric keypad), Magic Mouse 2 and/or Magic Trackpad 2
- Shipping December; No announcement on pre-orders.
- Starting price is \$4,999.

### Analysis

Apple took a beating in the press last year over their lack of high-performance professional offerings, with many video production companies publicly switching back to Windows. This is their first announcement to counter that trend — Apple is positioning the system as all the power of a custom-configured \$7,000 tower, in an all-in-one computer with a built-in 5K display.

### Best for

The price point on these machines insure that they're only going to sell to users that absolutely need the power. The support for external GPUs will address the concerns of AR/VR production houses that constantly need the newest & beefiest video cards possible.

### Notes

Not shipping until December — and I suspect that will end up being "late December" — and pricey.

Richard Kahn

HBRK Associates Inc.

[575 Lexington Avenue 4th Floor](#)

[New York, NY 10022](#)

Begin forwarded message:

**From:** Renato Lacson <[REDACTED]>

**Subject:** Broken computer

**Date:** November 13, 2017 at 6:00:28 PM EST

**To:** Richard Kahn <[REDACTED]>, [REDACTED]

<IMG\_0155.JPG>

<IMG\_0154.JPG>

Sent from my iPhone

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please note

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