From: "jeffrey E." <jeevacation@gmail.com>
    To: Jermaine Ruan <█████████████████>, Richard Kahn <█████████████████>
 Subject: Re: Updates
    Date: Tue, 24 Oct 2017 09:19:00 +0000

what can we do to et LSJ up and running . especaily movie room

On Mon, Oct 23, 2017 at 8:25 PM, Jermaine Ruan <█████████████████> wrote:
> Good Evening boss
>
> LSJ Internet:
> Broadband to install a new radio receiver on LSJ tower and connect to LSJ network to provide island wide internet. Unfortunately, Broadband had internal problems today which has set the installation date back to the 25th Liston Network is assisting them to get back on track. STT portion is reported as 95% completed they should be finished by tomorrow morning.
>
> GSJ
> On hold until LSJ is online and new Cisco switches arrive to St. Thomas and Hector of VIYA has programmed and installed.
>
> LSJ Theater:
> James has reviewed the components and the receiver and projector needs upgrading. The 4K is a pseudo setup and will not work with existing components. The Apple TV needs the real deal to work.
>
> Once the new receiver and projector arrive it is just a matter of swap out the old for the new.
>
> Tiki Hut
> Audio needs to be redone
>
> Flag pole pool
> Needs at minimum new speaker connectors to test the system for any line faults
>
> I will continue to review LSJ/GSJ and report any areas that I view as a problem for your approval to be worked on and priority ranking.
>
> FYI
> STC
> Has internet one fax line one phone line.
>
> Respectfully Submitted
> Jruan
>
>
> Sent from my iPhone
>
> Begin forwarded message:
>
>
> **From:** Jermaine Ruan <█████████████████>
> **Date:** October 23, 2017 at 7:36:30 PM AST
> **To:** Richard Kahn <█████████████████>, james | personal genius <█████████████████>

Subject: Re:

Good night Rich

Can we get a new projector also?James found that the existing one will not work (it not true 4K)?

Which estate has the best setup for the 4K and let us duplicate the equipment for LSJ with the current speaker setup in mind.

Everything should be a relative swap out whichI should be able to handle with minimal problems.

Regards
JRuan
Sent from my iPhone

On Oct 23, 2017, at 7:09 PM, james | personal genius <███████████████████> wrote:

This one: Pro L1505UNL Laser WUXGA 3LCD Projector with 4K Enhancement without Lens?
███

with-4K-Enhancement-without-Lens/p/V11H792820

That's got a native resolution of 1900x1200 — not 4K at all. They're doing pseudo-4K, which is taking 1080p content and scaling it up. The Apple TV 4K won't play nice with that (it'll act like the existing Apple TV 4 that you have).

Also, the McIntosh MX121AV won't do 4K pass through:

From: ██████████████████████████████████████

The MX122 replaces the MX121 model and adds multiple upgrades, **including 4K video support with high dynamic range (HDR) passthrough,**Bluetooth, more streaming services, Dolby Atmos object-based surround, and upgradability to DTS:X object-based surround and to Auro-3D surround

Thank you,

James Ce
your Personal Genius
☐ Certified Support Professional 10.6
http://personalgenius.co

On Oct 23, 2017, at 7:02 PM, Richard Kahn <████████████████████> wrote:

what about receivers and cables?

Richard Kahn

HBRK Associates Inc.

575 Lexington Avenue, 4th Floor
New York, NY 10022

tel ████████████
fax ████████████
cell ████████████

On Oct 23, 2017, at 7:02 PM, Jermaine Ruan <███████████████████> wrote:

Good evening James

Our projector is the Pro L1505 ...we sent the 10000 Paris or palm beach. I really don't know where, but when je brought this new projector I believe it was an upgrade to the 10000. Let me know if it isn't compatible. If not and we need to change...what is NY using and if JE likes it then lets go with that.

Regards
Jruan

Sent from my iPhone

On Oct 23, 2017, at 4:02 PM, james | personal genius <████████████████████> wrote:

The McIntosh 121 doesn't support 4K. That was the big feature add to the MX122.

What's the model on the Epson? I was expecting it to be the same LS10000 the boss installed here, Zorro & Paris?

Thank you,

James Ce
your Personal Genius
☐ Certified Support Professional 10.6
http://personalgenius.co

On Oct 23, 2017, at 3:58 PM, Jermaine Ruan <███████████████████> wrote:

Good Day James

It is a McIntosh MX121 A/V Control center.
The projector is a Epson WUXGA Laser Projector with 3D glasses.
The speaker layout is as follows:

- center
- Front Sub
- Front Left and Right Surround

- Back Left and Right Surround
- Back Join Left and Right Sub

The remote is the Universal Model MX980

Regards
Jruan

On Sun, Oct 22, 2017 at 8:15 PM, James Ce <██████████████████> wrote:

Ah. Netflix only sends actual 4K through the newest Apple TV (less than a month old). I don't think we can assume what you played was a definitive test.

Please confirm the receiver & cable details when you can.

Thank you,

James Ce
your Personal Genius
☐ Certified Support Professional 10.6
http://personalgenius.co

On Sun, Oct 22, 2017, at 05:50 PM, Jermaine Ruan wrote:

The Apple TV

Sent from my iPhone

On Oct 22, 2017, at 5:22 PM, james | personal genius <████████████████████> wrote:

What device are you streaming Netflix 4K from?

Thank you,

James Ce
your Personal Genius
☐ Certified Support Professional 10.6
http://personalgenius.co

On Oct 22, 2017, at 5:21 PM, Jermaine Ruan <█████████████████████> wrote:

Good day James

I am hanging in there getting things back to normal. We are taking it one step at a time. I view it as a project to make things better than before.

I will verify make and model for you tomorrow so we can make sure that it is completely compatible. I don't want JE to be dissatisfied because of an oversight. The reviews on this seems to be very good overall.

I remember upgrading the Netflix app and was able to stream some of their "4K" streams pretty well, if there are cabling issues it would not hurt to double check.

Regards
Jruan

Sent from my iPhone

On Oct 22, 2017, at 1:44 PM, james | personal genius <█████████████████> wrote:

Hey Jermaine-

I hope you're well — or at least as well as possible given the storms, aftermath etc.

Do you know which model Mcintosh the receiver is? We've got a bunch of non-4K ready boxes at various houses, so if we have one that is good & supports 4K pass through I may want to suggest getting more to match it.

Also, how new are the HDMI cables (both from the Apple TV to the receiver & from the receiver to the projector)? The new 4K Apple TV seems to be really picky about which cables and receivers it works with.

Thank you,

James Ce
your Personal Genius
☐ Certified Support Professional 10.6
http://personalgenius.co

On Oct 21, 2017, at 7:45 PM, Jermaine Ruan <█████████████████> wrote:

Good evening boss

The McIntosh is 4k ready. Also I am working on getting LSJ back online via Liston and broadbandvi.

Regards
Jruan

Sent from my iPhone

On Oct 21, 2017, at 11:58 AM, jeffrey E. <jeevacation@gmail.com> wrote:

do we have internet for the movie room yet, ?
blue ray player, upgrade jermaine, apple 4K.   can the receiver handle.
--
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