

From: Richard Kahn <[REDACTED]>

To: "jeffrey E." <jeevacation@gmail.com>

Subject: Amex

Date: Sun, 04 May 2014 21:50:08 +0000

Spoke with american express travel and they were not so helpful or understanding
They said that we can pursue two routes:

1. request an investigation into what went wrong which will take 6-8 weeks
2. request compensation for poor service – ticket cost was \$18,022.60 and companion ticket was \$1045.60

Please advise if I should pursue compensation claim and if so what amount

From: Jeffrey Epstein <jeevacation@gmail.com>

Date: Sat, 3 May 2014 19:40:59 +0200

To: Richard Kahn <[REDACTED]>

Subject: Re:

travel

On Sat, May 3, 2014 at 7:40 PM, Richard Kahn <[REDACTED]> wrote:

Ok

Issues on flights only or is there also issues with issues with credit cards?

From: Jeffrey Epstein <jeevacation@gmail.com>

Date: Sat, 3 May 2014 19:25:01 +0200

To: Richard Kahn <[REDACTED]>

amex has been very very bad, lets call supervisor.

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