

**From:** "jeffrey E." <jeevacation@gmail.com>  
**To:** Lesley Groff <[REDACTED]>  
**Subject:** Re: Upgrade Ticket for [REDACTED]  
**Date:** Thu, 17 Jul 2014 14:19:34 +0000

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Yes upgrade

On Thursday, July 17, 2014, [REDACTED] > wrote:

To upgrade [REDACTED] ticket to business class would cost \$1656. We can not use Amex points to do this because the ticket is now controlled by Lot and we have to actually purchase the upgrade through Lot. (I was told We can pay your Amex bill with your points if you wanted) Please advise if you would like to upgrade [REDACTED] ticket to biz class.

On Jul 17, 2014, at 9:38 AM, jeffrey E. <[jeevacation@gmail.com](mailto:jeevacation@gmail.com)> wrote:

Get the cost to upgrade [REDACTED] toniteb

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please note

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