

**From:** Richard Kahn <[REDACTED]>  
**To:** "jeffrey E." <jeevacation@gmail.com>  
**Subject:** Fwd: Norpro Generators - July 26, 2018  
**Date:** Mon, 30 Jul 2018 17:22:53 +0000

---

Richard Kahn  
HBRK Associates Inc.  
575 Lexington Avenue 4th Floor  
New York, NY 10022  
[REDACTED]

Begin forwarded message:

**From:** Daphne Wallace <[REDACTED]>  
**Subject:** Re: Norpro Generators - July 26, 2018  
**Date:** July 30, 2018 at 12:16:18 PM EDT  
**To:** Rich Kahn <[REDACTED]>

Greetings Rich,

Una got through on extension 205 to Keith. Keith asked for us to stop calling his extension because it was getting annoying. I got on the phone and told him to tell Jared to call me and the phone calls will stop. He said he has done so on numerous occasions, and Jared will not call. Keith said, "I don't own the company, I am only an assembler.....if it is a repair to be done, he is the person to do it...."

I reminded Keith that I had called previously and offered to stay on the line until Jared picked up, but he would not let me. I told him that I am calling because Jared owes my boss 2 generators or \$46,000. Did he think it was right that my boss, who has been doing business with this company when Jared's parents still ran it, should not even get one phone call back regarding his generators or his money? I told Keith to tell Jared that he is pissed off that Jared is not responding to my calls, and that he is being disrespectful by not calling back the man who he has taken \$46,000 for 2 generators and has produced nothing.

Do you want me to continue calling?

On Thu, Jul 26, 2018 at 4:46 PM Daphne Wallace <[REDACTED]> wrote:

Greetings Rich,

Una, Jermaine and I called simultaneously per JE's directive to the NGS office this afternoon on 4 different occasions. We were never able to get someone to answer, but left several messages to call me or you on all of the extensions.

We did the same to Jared's cell phone - his mailbox is now full and cannot accept new messages.

On Thu, Jul 26, 2018 at 11:52 AM Richard Kahn <[REDACTED]> wrote:  
thanks

Richard Kahn  
HBRK Associates Inc.  
575 Lexington Avenue 4th Floor  
New York, NY 10022  
[REDACTED]

On Jul 26, 2018, at 1:40 PM, Daphne Wallace <[REDACTED]> wrote:

Greetings Rich,

Ok :)

On Thu, Jul 26, 2018 at 11:38 AM Richard Kahn <[REDACTED]> wrote:

thanks for the update  
i informed jee and he said keep calling and wait on hold until he picks up (which you and i know he will not)  
jee also said call on three different lines and tie up their phones if need be...

Richard Kahn  
HBRK Associates Inc.  
575 Lexington Avenue 4th Floor  
New York, NY 10022  
[REDACTED]

> On Jul 26, 2018, at 12:32 PM, Daphne Wallace <[REDACTED]> wrote:

>

> Greetings Rich,

>

> I called NGS Power this morning at 11:14 am. After 3 calls and messages, extension 205 was picked up by Keith (11:20 am). I asked for Tammy or Jared. Keith said Jared was floating around somewhere, he would try to get him for me. I thanked him and said I would hold. Keith came back on the line a few minutes later to say the Jared was with a customer looking over a unit, could he take a message. I told Keith I did not mind holding until Jared was finished with the customer. Keith said he was not sure how long it would take, as the customer had just arrived - it could be 10 minutes, it could

be 20 minutes. I asked Keith if Tammy was available. Keith thought I said Tommy, so he replied, "Tommy the father who is retired?" - I said no, Tammy in the accounting department. His reply to my clarification was Tammy is on vacation this week.

>

> I thanked Keith for trying to get Jared to the phone to speak with me, and ended the call (11:25 am).

>

>