

From: J <jeevacation@gmail.com>

To: [REDACTED] <[REDACTED]>

Subject: Re: MB S500 windshield

Date: Thu, 03 Jan 2019 16:07:49 +0000

Inline-Images: sigimg1

after

On Thu, Jan 3, 2019 at 11:07 AM [REDACTED] <[REDACTED]> wrote:

Cost options for the Mercedes S500 Guard Car Windshield replacement

OMG \$22,000.00

Aftermarket: \$775.00

labor to install either one, \$275.00

How would you like to proceed?

OMG or Aftermarket?

regards [REDACTED]

----- Forwarded message -----

From: Silver Star Auto Haus <[REDACTED]>

Date: Thu, Jan 3, 2019 at 11:53 AM

Subject: RE: MB S500 windshield

To: [REDACTED] <[REDACTED]>

Good morning [REDACTED],

The Dealer got back to us with a price for the bullet proof windshield, the price of just the windshield is \$22,000 yes twenty two thousand dollars!. This would be a special order part and would need to be prepaid when part is ordered. Please let me know if you have any questions or concerns.

Thank you,

Delilah Castrellon

Silver Star Auto Haus

2370 Aztec Road NE

Albuquerque, NM 87107

[REDACTED]

----- Original Message -----

Subject: Re: MB S500 windshield

From: [REDACTED] <[REDACTED]>

Date: Thu, December 20, 2018 4:37 pm

To: Silver Star Auto Haus <[REDACTED]>

Same to all at the Haus
Thank you for the great service

Sent from my iPhone

On Dec 20, 2018, at 4:33 PM, Silver Star Auto Haus <[REDACTED]> wrote:

Anytime we will keep in touch Brice. Happy Holiday's

Silver Star Auto Haus

2370 Aztec Road NE
Albuquerque, NM 87107

[REDACTED]
<sigimg1>

----- Original Message -----

Subject: Re: MB S500 windshield

From: [REDACTED] <[REDACTED]>

Date: Thu, December 20, 2018 4:04 pm

To: Silver Star Auto Haus <[REDACTED]>

No problem
Best we get this right the first time
Thank you

Sent from my iPhone

On Dec 20, 2018, at 3:40 PM, Silver Star Auto Haus <[REDACTED]> wrote:

Hi [REDACTED]

I have scanned the credit card charge from this morning and also the reversal of the charge. I called the Dealer to place the order this morning and I was told the windshield that was quoted is NOT bullet proof. They are contacting Mercedes Benz to see about the price and also a ETA. We apologies about the inconvenience.

Respectfully,

Delilah

Silver Star Auto Haus

2370 Aztec Road NE
Albuquerque, NM 87107

[REDACTED]
<sigimg1>

<20181220151646.pdf>

[REDACTED]
Stanley, NM

LSJ-GSJ, USVI

Ph: [REDACTED]

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please note

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