

From: Richard Kahn <[REDACTED]>
To: Daphne Wallace <[REDACTED]>
Cc: Kyle reavis <[REDACTED]>, [REDACTED] <[REDACTED]>
Subject: Re: Ken Update - November 28, 2018
Date: Wed, 28 Nov 2018 13:54:31 +0000

thank you

Richard Kahn
HBRK Associates Inc.

[REDACTED]

On Nov 28, 2018, at 9:26 AM, Daphne Wallace <[REDACTED]> wrote:

Greetings,

So I called Crowley, and I spoke to the Melanie in the LCL shipments department. I gave her the booking number which Ken forwarded to me last week. The booking number is for cargo on a vessel arriving from PR tomorrow, 11/29. I asked Melanie if Ken is aware, she said yes, she spoke to him.

I called back Ken, who is currently on another job site. Ken told me the boat is off-loaded and he is waiting to hear back.

The boat IS NOT here. It will arrive tomorrow. Ken does have 2 shipments in the Crowley warehouse - so maybe he is hoping that one of those shipments contains the Halo Dekton stone slabs.

I asked Ken to stop what he was doing to check the booking number he sent me last week against what he asked Melanie at Crowley to provide an update for. He said he does not provide a booking number to Melanie because she knows his shipments, and that he had no internet at Shibui (the job site he is currently at) and was surprised I was able to get through to his cell phone.

I called back Crowley, and spoke with Meme this time. She explained to me that the vessel was expected to have arrived last Friday, 11/23, but was delayed. This has been a chronic problem recently for the shipments from PR.

I thanked Meme and Melanie for their input, and asked them to verify if they had any cargo presently that was still awaiting off-loaded. They said not to their knowledge, that everything was off-loaded and in the warehouse.

I will check in again with Ken at 12.

On Wed, Nov 28, 2018 at 8:47 AM Daphne Wallace <[REDACTED]> wrote:

Greetings,

I called Ken this morning. He said still nothing, he would call them. I asked him to call them with me on the phone. He called a number which went to voicemail, so he is going to call another number and call me back.

Ken does not have the stone slabs, he does not know when he is going to get them.