

From: james | personal genius <[REDACTED]>

To: J <jeevacation@gmail.com>

Subject: Re:

Date: Sun, 25 Nov 2018 13:18:27 +0000

Attachments: image1.svg

Malwarebytes.com > Home download. If you install it, then run a scan it should clear the program. It'll probably want to restart the computer after the scan.

You may have to check the following after (it sometimes misses pieces):

A. System Preferences > Profiles

B. Safari > Preferences > Search & Safari > General > Home page Settings and remove anything that doesn't belong

C. Chrome > Top right, click More  More tools > Extensions and remove anything that doesn't belong, then check Chrome > Preferences > Search.

D. Firefox > Preferences > Search & Home and remove anything that doesn't belong

Malwarebytes gets 99% of the crap, but adware hacks are always trying new ways to hide from it.

After the scan, you can uninstall Malwarebytes. I recommend against signing up for their subscription service.

Thank you,

James Ce

your Personal Genius

□ Certified Support Professional 10.6

<http://personalgenius.co>

On Nov 25, 2018, at 6:54 AM, J <jeevacation@gmail.com> wrote:

i have a virus on the palm beach mac , searchinfo. cant seem to remove it.

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please note

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JEE

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