

From: Richard Kahn <[REDACTED]>

To: "jeffrey E." <jeevacation@gmail.com>

Subject: Artefacto

Date: Tue, 18 Sep 2018 17:31:20 +0000

Inline-Images: PHOTO-2018-09-17-19-06-38.jpg

please advise
thank you

Richard Kahn
HBRK Associates Inc.

[REDACTED]
tel [REDACTED]
fax [REDACTED]
cell [REDACTED]

Begin forwarded message:

From: "Manny" <[REDACTED]>

Subject: RE: Refund on returned items

Date: September 18, 2018 at 1:24:01 PM EDT

To: "Richard Kahn" <[REDACTED]>, "Ezequiel" <[REDACTED]>, "Karyna Shuliak" <[REDACTED]>, "Bella Klein" <[REDACTED]>, "Daphne Wallace" <[REDACTED]>

Hi Richard.

We were under the impression that Karyna wanted a replacement. Our warehouse is still looking with the suppliers to find another option for the OMBRELONE and OUTDOOR RUG. See attached sample options for outdoor rugs. Let me know if you like any of them.

Bella Klein just called me today asking for a credit regarding the cancelled items.

We just want to confirm if you prefer to keep a store credit (until we find the replacement items) or if you prefer a refund.

I will be waiting for your confirmation.

Best regards,

Manny DeSouza

DESIGN CONSULTANT

17651 BISCAYNE BLVD

PHONE [REDACTED]

FAX [REDACTED]
[REDACTED]
[REDACTED]

-----Original Message-----

From: Richard Kahn [mailto:[REDACTED]]

Sent: Monday, September 17, 2018 1:58 PM

To: Ezequiel; Karyna Shuliak; Bella Klein; Daphne Wallace; Manny

Subject: Refund on returned items

please advise on refund status for 2 rugs and umbrellas that were sent back
see attached thank you

Richard Kahn

HBRK Associates Inc.
[REDACTED]

tel [REDACTED]

fax [REDACTED]

cell [REDACTED]

