

**From:** NYU Langone Health <virtualurgentcare.donotreply@nyulangone.org>

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**Subject:** See Virtual Urgent Care In Action

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### [Three Common Questions About Virtual Urgent Care](#)

Do you have questions about NYU Langone Health's Virtual Urgent Care service? Check out our [short video](#) showing it in action, and scroll down for answers to three of our most commonly asked questions.

 [How does Virtual Urgent care work?](#)

 [Am I Covered?](#)

 [What conditions can be treated with Virtual Urgent Care?](#)

Virtual Urgent Care makes it easier than ever to get the care you need, whenever you need it. Skip the trip and schedule a video visit with an NYU Langone doctor today.

Schedule A Visit

Download the App

## Just a Reminder

- Virtual Urgent Care is available to anyone 12 years of age and older from 7:00AM to 11:00PM on weekdays and 8:00AM to 8:00PM on weekends.
- For children between the ages of 12 and 17, a parent or legal guardian must schedule and be present for the entire visit.
- NYU Langone conducts a preliminary insurance verification when the appointment is booked, but patients should refer to their individual benefit plan to confirm coverage. [Visit NYU Langone's Virtual Urgent Care website](#) for more details about insurance coverage and cost.
- You must be physically located in the states of New York, New Jersey, Connecticut or Pennsylvania to use Virtual Urgent Care.
- If you don't have an NYU Langone Health MyChart account, you can [make one right now](#) or when you schedule your appointment.
- Download the NYU Langone Health app:



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