

From: J <jeevacation@gmail.com>
To: Richard Kahn <[REDACTED]>
Subject: Re: LSJ Phones
Date: Mon, 18 Mar 2019 15:07:05 +0000

the routers for wifi more important .

On Mon, Mar 18, 2019 at 11:01 AM Richard Kahn <[REDACTED]> wrote:

We will need to find a new phone vendor for lsj.
Do not think a press issue as they will still service pbi.

Richard Kahn
HBRK Associates Inc.

[REDACTED]
Phone [REDACTED]
Fax [REDACTED]
Cell [REDACTED]

Begin forwarded message:

From: Fred Ogg <[REDACTED]>
Date: March 18, 2019 at 8:36:27 AM MDT
To: Liston Thomas <[REDACTED]>
Cc: Richard Kahn <[REDACTED]>, Steve Bisby <[REDACTED]> Jermaine Ruan <[REDACTED]>, Paul Biava <[REDACTED]>
Subject: Re: LSJ Phones

Good Morning,

Sorry, but we are going to decline on this work. We are under new management, and our focus has shifted to our local clientele only.

Due to our restructuring, we cannot support the request to send or support equipment overseas anymore. We do not have the resources to support warranty claims and/or service claims outside of our market.

My apologies but we need to pass this opportunity on to another company that can better handle this request. We'd be happy to check with our vendor to see if there are authorized Panasonic dealers that handle that market.

Regards,

Fred Ogg

 ETC

[REDACTED]

Office: [REDACTED]
Cell: [REDACTED]
WWW.ETCSIMPLIFY.COM

On Thu, Mar 14, 2019 at 3:07 PM Liston Thomas <[REDACTED]> wrote:

Good day, I would like to setup a time we can have a discussion pertaining to moving forward with a VoIP Telephone System and POE VoIP Telephones to include (1) UCM with 16 Port FXO min and (1) UCM with T1 – port or Fiber Port connecting directly to ONT Circuit from VIYA Network in the Virgin Islands.

Please email me any documentation of such systems prior to our tele-conference meeting.

Thanks in advance.

Sent from,

Liston Thomas

Cell: [REDACTED]

From: Richard Kahn <[REDACTED]>
Sent: Thursday, March 14, 2019 3:26:00 PM
To: Fred Ogg
Cc: Steve Bisby; [REDACTED] Liston Thomas; Jermaine Ruan
Subject: Re: LSJ Phones

thank you for circling back
i believe the goal is to go to VOIP
Liston can you please advise on more details..
thank you

Richard Kahn
HBRK Associates Inc.

[REDACTED]
tel [REDACTED]
fax [REDACTED]
cel [REDACTED]

On Mar 14, 2019, at 12:51 PM, Fred Ogg <[REDACTED]> wrote:

Hey Richard,

I'll put something together for you. Is this to replace the existing system? Any changes to it besides newer models?

Regards,



Fred Ogg



Office

Cell:

WWW.ETCSIMPLIFY.COM

On Thu, Mar 14, 2019 at 12:00 PM Richard Kahn <[REDACTED]> wrote:

hope everyone is well

we are trying to reach out regarding ordering a new phone system
can someone please advise the best person to speak to on this

our main contact will be Liston Thomas [REDACTED]

thank you

Richard Kahn
HBRK Associates Inc.

[REDACTED]
tel [REDACTED]
fax [REDACTED]
cel [REDACTED]

Begin forwarded message:

From: Steve Bisby [REDACTED]
Subject: LSJ Phones
Date: April 15, 2016 at 3:24:40 PM EDT
To: Richard Kahn <[REDACTED]>
Cc: Adam Richmond [REDACTED]

Richard,

Just following up with you to make sure Adam's email reached you, let us know how you would like to proceed with getting the phones to LSJ. Our warehouse will probably not be able to do anything with them until Monday at this point.

Steve

<image002.gif><image002.gif>

<image002.gif> **Steve Bisby**

[<image001.jpg>](#)



<image003.png>O: 561-881-8118
<image003.png>C: 561-685-1200
<image003.png>F: 561-882-0110

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please note

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