

**From:** Ann Rodriquez <[REDACTED]>  
**To:** Michael Ross <[REDACTED]>  
**Cc:** "jeffrey E." <jeevacation@gmail.com>  
**Subject:** Re: Fwd:  
**Date:** Thu, 20 Jul 2017 23:00:37 +0000

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Hi Michael,

Regardless if it's English muffins or not. He doesn't eat processed packaged biscuits or untoasted English muffins.

Everything has to be made fresh. You have to consider the heating process of the food being served. Certain foods can't be heated or it will get soggy or rubbery which makes it not edible.

Ann R.

On Jul 20, 2017, at 5:05 PM, Michael Ross <[REDACTED]> wrote:

They were not English Muffins, they were biscuits.

Michael Ross

On Jul 20, 2017, at 4:54 PM, jeffrey E. <jeevacation@gmail.com> wrote:

did not happen ? how is that possible

----- Forwarded message -----

**From:** jeffrey E. <jeevacation@gmail.com>

**Date:** Thu, Jul 20, 2017 at 6:27 AM

**Subject:**

**To:** Michael Ross <[REDACTED]>, Kimberly Ross <[REDACTED]>

please toast the enlish muffins for the plane. they are not hamburger buns so they do not work in the microwave , also the toaster has bread from yesterday still in it.

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please note

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