

From: Richard Kahn <[REDACTED]>

To: "jeffrey E." <jeevacation@gmail.com>

Subject: PBI window update

Date: Thu, 01 Jun 2017 22:33:01 +0000

Inline-Images: IMG_0512.JPG; IMG_3040.JPG; IMG_3053.JPG; IMG_0513.JPG; IMG_3038.JPG; IMG_0548.JPG; image003.jpg

still waiting on reply from Scott and i have called him as well
i spoke with louella who told me the following:

- a) tuesday alarm company came out to secure new window yet Coastal did not work Wednesday and Thursday this week
- b) louella and renato put drapes over windows to cover up terrible looks
- c) rooms with new windows: master, 4 guest rooms, spa room and 1 door in guest room
- d) open to do: stairs, baths 2 & 3, master bath and garage

sorry for the inconvenience you will have on your PBI visit..
i spoke with kerry and told her that Coastal has been terrible..

Begin forwarded message:

From: Richard Kahn <[REDACTED]>

Subject: 358 El Brillo

Date: June 1, 2017 at 1:41:02 PM EDT

To: [REDACTED]

very disappointing that you lost 4 days this week
we were told 3 weeks for this job installation and we are already at 4 weeks with at least another 2 weeks to go
i am in a terrible situation as each time you give me information that i communicate to mr epstein it proves to be inaccurate
i would like your dry wall guys and window installation guys all back on wednesday june 7th so we can pick up some lost time..
please confirm you will resume work on June 7th
thank you

Richard Kahn
HBRK Associates Inc.
575 Lexington Avenue 4th Floor
New York, NY 10022

From: [REDACTED]
Subject: Re:
Date: May 31, 2017 at 11:00:51 AM EDT
To: Richard Kahn <[REDACTED]>

Richard based on the owner coming in we have stoped all work at this point.

Best regards,
Scott Fullwood
[REDACTED]
Sent from my iPhone

On May 30, 2017, at 4:36 PM, Richard Kahn <[REDACTED]> wrote:

So what work are you doing at house all week.

Richard Kahn
HBRK Associates Inc.
575 Lexington Avenue, 4th Floor
New York, NY 10022

On May 30, 2017, at 1:07 PM, Scott Fullwood <[REDACTED]> wrote:

Yes, My sincere apologize.

Scott Fullwood

Coastal Windows and Doors, LLC.

[REDACTED]

8300 Resource Drive

West Palm Beach, FL 33404

[REDACTED]

<image003.jpg>

On Tue, May 30, 2017 at 12:41 PM, Richard Kahn <[REDACTED]> wrote:

does that mean windows will look like pictures for mr epsteins visit?

if so the information you have provided each step has been very inaccurate in addition to the 3 weeks we were told it would take to complete this job.

Richard Kahn
HBRK Associates Inc.
575 Lexington Avenue 4th Floor
New York, NY 10022

[REDACTED]

On May 30, 2017, at 12:30 PM, Scott Fullwood <[REDACTED]> wrote:

Richard due to the set up and breakdown required for the dry Wall repairs to the interior my installation manager is telling me we will need to complete once the owner leaves.

Kind regards,

Scott Fullwood

Coastal Windows and Doors, LLC.

[REDACTED]

8300 Resource Drive

West Palm Beach, FL 33404

[REDACTED]

Begin forwarded message:

From: [REDACTED]
Subject: Re:352 position on install
Date: May 26, 2017 at 4:25:59 PM EDT
To: Richard Kahn <[REDACTED]>

There are 11 windows in total with one single door.
We have installed except for the remaking as listed below:
Stairs
Garage

Bath 2
bath 3
Master bath

Please send contact for the alarm company they where suppose to take care of there part today and said they needed to come back we need them to complete so it does not hold us up.

Best regards,
Scott Fullwood
[REDACTED]
Sent from my iPhone

On May 26, 2017, at 2:06 PM, Richard Kahn <[REDACTED]> wrote:

how many window have been completed?
please confirm condition of windows for June 2?
thank you

Richard Kahn
HBRK Associates Inc.
575 Lexington Avenue 4th Floor
New York, NY 10022
[REDACTED]

Begin forwarded message:

From: Richard Kahn <[REDACTED]>
Subject: PBI windows
Date: May 26, 2017 at 3:38:24 PM EDT
To: "Jeffrey E." <jeevacation@gmail.com>

still waiting on confirmations of windows completed - count and location vs open (location)

Richard Kahn
HBRK Associates Inc.
575 Lexington Avenue 4th Floor
New York, NY 10022
[REDACTED]

Begin forwarded message:

From: Scott Fullwood <[REDACTED]>
Subject: Re:
Date: May 26, 2017 at 9:57:33 AM EDT
To: Richard Kahn <[REDACTED]>

Richard we will be finishing the openings recently installed for the owner to use the home on June 2 we are trying to get the exterior stucco and interior drywall completed at each of the openings that are near complete. Due to the nature of the residence we treat the home with care, this takes a lot of time, we set up full protection for each opening covering and protecting in all interior areas. also we have been working with framing conditions that must be built to except the strap required for installation and satisfy the inspector on each opening.

This leaves 6 openings to be completed at this time.
please see the pictures attached if you have any questions please reply or call.

Thank you for your business.

 Inline image 9

 Inline image 12

 Inline image 11

 Inline image 14

Kind Regards,

Scott Fullwood

Coastal Windows and Doors, LLC.



8300 Resource Drive

West Palm Beach, FL 33404





On Thu, May 25, 2017 at 5:54 PM, Richard Kahn <[REDACTED]> wrote:

it is now two days i am waiting to send mr epstein an explanation
please send as promised the past two days..
thank you

Richard Kahn
HBRK Associates Inc.
575 Lexington Avenue 4th Floor
New York, NY 10022

