

**From:** "jeffrey E." <jeevacation@gmail.com>

**To:** [REDACTED] >

**Subject:** Re: Elina

**Date:** Thu, 23 Mar 2017 20:30:04 +0000

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Dispute

On Thu, Mar 23, 2017 at 4:29 PM [REDACTED] > wrote:

Hi [REDACTED],

I am only aware of the one cancellation today - after your email I spoke to her and explained that the salon might be taking advantage of her and that it would be better not to go back before talking to Jeffrey about it. I don't think she was aware of the cancellation policy and I will double check with her right now that they haven't notified her. In this case, can we dispute the charges? Thank you!

On Thu, Mar 23, 2017 at 4:02 PM [REDACTED] > wrote:

Hi [REDACTED]. did [REDACTED] make appointments at Dangene's then cancel? They have a cancellation policy! (I believe it is 24 hours in advance) As you can see per the attached...she can't just make appointments and cancel day of...Take a look...please make sure she understands this as well...

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please note

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