

**From:** Richard Kahn <[REDACTED]>  
**To:** Jeffrey Epstein <jeevacation@gmail.com>  
**Subject:** TSG / Patrick  
**Date:** Tue, 14 Mar 2017 15:43:51 +0000

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thank you

yesterday danny, smiley, anna, brice, patrick and i all spoke from 3-4:30pm. today we will be speaking with bob peterson at 4pm.

patrick who installed RO dominated the call and outlined 3 major issues for RO not functioning: membranes, pretreatment and post treatment not functioning. danny was lost most of the call agreed with patrick's logic and approach. Danny only objected to replacing valves vs Pump. i called danny after we all spoke to see if he disagreed with anything else and he had nothing to say other than patrick knows this stuff well and i am still learning. after the call i had very little confidence in smiley and danny running the RO plant without guidance from patrick or initiating a service contract with TSG in some form or fashion..

patrick thought adding a water softener to master bedroom was silly as problems are from post treatment. patrick questions why we would want to put salt back into water with a water softener.

overview of patrick solutions:

- 1)membrane - correct backwashing procedure as foreign objects and debris are clogging up membranes
- 2)pre treatment - daily testing and logging will allow us to be in tune to levels which would quickly identify if something was off
- 3)post treatment - seawater is ionically imbalanced as it is an open sea water intake and we need PH which has been as high as 7.6 -7.8 to be brought down to 5.5. patrick also said that adding calcium carbonate before PH was reduced to 5.5 was not helpful.
- 4)water samples - take 3 samples: ro system, post treatment sample and master bedroom
- 5)tony bell - former TSG programmer - coordinate with him regarding PLC and reprogram
- 6)quarterly service

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On Mar 14, 2017, at 6:34 AM, jeffrey E. <[jeevacation@gmail.com](mailto:jeevacation@gmail.com)> wrote:

sorry to hear about grandma , lets try conferecne calls today ifpossible brice peterson brice you and me.  
brice patrick

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please note

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