

From: "jeffrey E." <jeevacation@gmail.com>
To: [REDACTED]
Subject: Re: Ticket on HOLD for [REDACTED] (NMZICK)
Date: Tue, 06 Dec 2016 15:34:22 +0000

Connection ok

On Tue, Dec 6, 2016 at 11:20 AM [REDACTED] > wrote:

This is the only direct flight option on the dates she wants. If she flew with connections the lowest price in the market is on Delta through Amsterdam and on to Stockholm for \$1146.26. IF she could take the Norwegian Air on the 19th at 10:30pm direct returning on Jan. 6th the flight is \$979.66...but we had booked this and she complained she can't do it...I was able to void that ticket so we did get our money back..

On Dec 6, 2016, at 10:04 AM, jeffrey E. <jeevacation@gmail.com> wrote:

Check othervairlines

On Tue, Dec 6, 2016 at 11:02 AM [REDACTED] > wrote:

Ticket for [REDACTED] on HOLD...price not guaranteed until ticketed...pricing at \$2611.16 at the moment. flights are booking up fast and [REDACTED] is very particular on dates ...We can only hold to 9th but I am told airline can decide to pull the hold anytime they want.

Begin forwarded message:

From: "American Express Travel" <[REDACTED]>
Subject: Itinerary INCL TICKETNO for [REDACTED] / [REDACTED] 20DEC16 NMZICK
Date: December 5, 2016 at 8:44:32 PM EST
To: [REDACTED]

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification only address that cannot accept incoming messages. If you have any questions, please contact Centurion Travel Service at 1-877-877-0987.

If airline tickets are purchased for this itinerary:

Airline Baggage Fee/Rules may apply and can be accessed by visiting:

[REDACTED]

Your travel arrangements are outlined below in the email. Please refer to the PDF attachment and itinerary for more details regarding your travel arrangements. Your Centurion Travel Service travel plans have been posted to a secure website. Please click on the link to view your trip details and add link to your bookmarked favorites for easy access in the future:

[View your Digital Itinerary](#)

American Express Travel NMZICK
Record Locator

E-Ticket Number(s)

[REDACTED] Ticket SK 1177928597080-05DEC

Monday 19 Dec 16

Other Information

CITIZENS OF SWEDEN MUST CARRY A VALID PASSPORT

Other Information

A VISA IS REQUIRED FOR ENTRY INTO USA

Tuesday 20 Dec 16

Flight Information

Date	20 Dec 2016
Airline	Scandinavian Airlines
Airline Record Locator	8TC4L8
Flight/Class	SK 904 S Premium Economy
Origin	Newark, Newark Liberty International
Destination	Stockholm, Arlanda
Departing	05:55 PM
Arriving	07:35 AM / 21 Dec 2016
Departure Terminal	Terminal B
Arrival Terminal	Terminal 5
Estimated Time	7 Hrs 40 Mins
Stops	Non-stop
Seats	24A

Confirmed

Friday 06 Jan 17

Flight Information

Date	06 Jan 2017
Airline	Scandinavian Airlines
Airline Record Locator	8TC4L8
Flight/Class	SK 903 A Premium Economy
Origin	Stockholm, Arlanda
Destination	Newark, Newark Liberty International
Departing	12:20 PM
Arriving	03:15 PM
Departure Terminal	Terminal 5
Arrival Terminal	Terminal B
Estimated Time	8 Hrs 55 Mins
Stops	Non-stop
Seats	24H

Confirmed

Entry and Exit Information for Travel

American Express strongly recommends that you periodically review  for the most up to date and accurate entry/exit requirements for your travel destination. Due to frequent changes, American Express cannot guarantee the accuracy of the information provided and expressly disclaims any liability for any inaccurate or incomplete information contained on that site.

You may receive customer service emails even if you have requested not to receive email marketing offers from American Express. For details about our e-mail practices, please review the American Express Privacy Statement at [REDACTED]

See attached itinerary PDF or link for full terms and conditions.

PDF itinerary attachment:

If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader. Refer to website below to download and install this free software.

[REDACTED]

Thank you for choosing American Express Centurion Travel Service and have a pleasant trip.

Please be advised that certain mandatory hotel-imposed charges, including, but not limited to, daily resort or facility fees, may be applicable to your stay and payable to the hotel operator at check-out from the property. You may wish to inquire with the hotel before your trip regarding the existence and amount of such charges.

Liability Statement. American Express Travel Related Services Company, Inc. and its parent, subsidiaries, affiliates and representatives (collectively, "Amex") act as an agent for travel suppliers and you understand and agree that Amex shall not be liable for any loss, injury, expense or damage to persons or property resulting, directly or indirectly, from (1) the acts of omissions of travel suppliers, including but not limited to delays, overbooking's, cancellation of services, cessation of operations, accidents or failures of equipment, or changes in fares, itineraries or schedules; or (2) acts of God, fires, earthquakes, floods, climatic aberrations, acts of governmental authorities, civil unrest, strikes, riots, theft, disease, accidents or failures related to the public internet, telecommunications lines or facilities, or third party technology systems, or any other cause beyond the control of Amex.

Intermediary Disclosure. Amex assists you in finding travel suppliers and making arrangements that meet your individual needs. We consider various factors in identifying travel suppliers to you and recommending specific itineraries. In this role, we are acting as an independent third party and not as a fiduciary. We want you to be aware that certain suppliers pay us commissions as well as incentives for reaching sales targets or other goals, and from time to

time may also provide incentives to our travel counselors. Certain suppliers may also provide compensation to us for various marketing and administrative services that we perform for them, such as granting them access to our marketing channels, participating in marketing programs and supporting technology initiatives. In addition, we receive compensation from suppliers when customers use the American Express Card or other American Express products to pay for supplier products and services. From time to time we may enter into other business relationships with suppliers and these arrangements, including levels and types of compensation and incentives we receive, are subject to change. In identifying suppliers and recommending itineraries, we may consider a number of factors, including supplier availability and your preferences. The relationships we have with suppliers may also influence the suppliers we identify and the itineraries we recommend.

California State Seller of Travel Registration Number: 1022318. Washington State Seller of Travel Registration Number: UBI#600469694. Iowa: TA# 669 Registered Iowa Travel Agency.