

From: "Jermaine" <[REDACTED]>
To: BMG <[REDACTED]>, ann rodriguez <[REDACTED]>
Cc: "jeffrey E." <jeevacation@gmail.com>
Subject: STATUS UPDATE
Date: Tue, 15 Nov 2016 16:16:06 +0000

Good day Brice

Status update:

Innovative is still working at the junction center at this point. I will continue to follow up with updates

Regards
Juan

Good Day Brice

Innovative has open the ticket, and found that they cannot communicate with the St. Thomas fiber cabinet. They are 90% sure that the issue is with their equipment and has dispatch their tech to inspect the junction center and (if necessary) their equipment in the fiber cabinet. Their tech will contact me if he needs access to the cabinet.

I will keep you posted.

Regards
Juan

From: jeffrey E. [<mailto:jeevacation@gmail.com>]
Sent: Tuesday, November 15, 2016 6:29 AM
To: Jermaine Ruan; BMG
Subject:

Phones out

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please note

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