

## **MICHAEL AND HEATHER SCHUELER**

Michael Cell: [REDACTED] Heather Cell: + [REDACTED]  
Michael Email: [REDACTED] Heather Email: [REDACTED]  
Linkedin.com: Capt. Michael Schueler & Heather Watkins Schueler

October 13, 2013

Dear Sir or Madam:

It is with great excitement that we write you to apply for the Island Management position listed on the Estatejobs.com website. We have been working together as a team in the yachting industry for over 11 years and believe our experiences working for individuals with extremely high standards make us excellent candidates for the position(s) you are seeking.

The key strengths we possess for this position include:

### **MICHAEL:**

- \*29 years experience working directly with high net worth individuals.
- \*Proven Employee longevity and team building skills.
- \*Experience in doing business in the USVI's.
- \*High attention to detail for both interior and exterior maintenance.
- \*Management of chefs who have worked in Michelin starred restaurants.
- \*Overseeing of fireworks displays, dance groups, bands etc. for owner's parties.
- \*Hands on engineering experience in maintaining generators, desalination plants, plumbing and electrical systems.
- \*Build Captain for the construction of a \$300 million dollar yacht.
- \*In full charge of a \$6 million dollar yacht refit.
- \*Trained in CPR and first aid. Certified Medical Person in Charge. Scuba Divemaster.

### **HEATHER:**

- \*11 years crew experience aboard private and charter yachts.
- \*8 years experience in reporting expenses and communicating directly with yacht owners and their accountants.
- \*8 years experience in handling employee hire paperwork and employee health insurance policies.
- \*Experience provisioning in the USVI's.
- \*Hands on experience assisting chefs.
- \*Hands on experience with interior and exterior maintenance of high quality materials.
- \*Extensive First Aid and CPR training. Certified Rescue Scuba Diver.

Please see our resumes and our Linkedin profiles for additional information on our experience. We thank you for taking the time to consider us and we look forward to speaking with you about this employment opportunity.

Sincerely,  
Michael and Heather Schueler

# CAPTAIN MICHAEL SCHUELER

EMAIL: [REDACTED]

PHONE: [REDACTED]



## **Introduction:**

During nearly thirty years in the yachting industry, it has been a source of pride and pleasure for me to work aboard some of the most beautiful and sophisticated yachts in the world. Throughout my career, I've been guided by the conviction that the safety and the happiness of the principles and their guests are what matter most. Under my management, Principles will enjoy a world-class experience while being cared for by a well-trained group of employees that work together as a team. Principles can and should expect their residences and toys to be operated safely, schedules to be adhered to, and budgets to be respected. I understand this and share these priorities. My past employers have highlighted the following competencies: outstanding management, strong leadership, effective communication, and integrity. I will continue to put all of my efforts and abilities to work, providing principles and their guests the most pleasurable and trouble-free vacationing and living experiences they have ever enjoyed.

## **Experience:**

### **CAPTAIN, 'PROJECT ROCKY'/ M/Y ACE - 87M LURSSSEN, 31 CREW JUL. 2011-JUL. 2012**

Supervised all aspects of this new build at the Rendsburg shipyard in Germany. Ordered all supplies for the departments aboard. Accomplished many beneficial changes to the project while still maintaining an effective working relationship with shipyard management. Hired and extensively trained all crew members into a cohesive team.

*Travel: Northern Germany, Norway, Southern England, Spain*

### **CAPTAIN, M/Y LINDA LOU - 60M LURSSSEN, 14 CREW OCT. 2006-JULY 2011**

Initially hired as Captain of the owner's previous yacht, 'Lady Linda II' from 2000-2002, then rehired as Captain of this new build upon launch. Efficient team management and training resulted in employee longevity with some crew members staying aboard four to five years. Cruised 100,000 miles in five years, including five Trans-Atlantic crossings, the Saint Lawrence Seaway, the Panama Canal, and a round trip transit through Somalian pirate waters. Implemented extensive safety plans and drills for travel through Somalia, including creating a 'safe room' and a multi-level emergency crew action plan.

*Travel: Spain, France, Italy, Malta, Montenegro, Croatia, Greece, Bahamas, Caribbean, Central America, Pacific Coast of Mexico, East Coast U.S.A., Canada, Great Lakes, Red Sea, Middle East, Persian Gulf.*

### **CAPTAIN, M/Y PANGAEA - 56M HALTER, 13 CREW OCT. 2002-AUG. 2006**

Involved with a \$6 million dollar refit and was in full command of bringing vessel up to the newly created International Safety Management (ISM) compliance, which we achieved in April 2003. In French Polynesia, our charter program had 100% repeat charter bookings. Departed upon sale of vessel.

*Travel: Bahamas, Puerto Rico, Leeward and Windward Islands, Spain, France, Italy, Central America, Australia, Papua New Guinea, New Caledonia, Vanuatu, Solomon Islands, Fiji, Wallis, Kingdom of Tonga, Cook Islands, French Polynesia, including: Society Islands, Tuamotu Archipelago, Marquesas Islands.*

### **CAPTAIN, M/Y LADY LINDA II / MY XIII - 38M DELTA, 6 CREW NOV. 2000-OCT. 2002**

M/Y Lady Linda II was actively for sale. Responsible for maintaining the yacht in pristine condition at all times for numerous showings and boat shows. Once the vessel sold, it was renamed M/Y XIII. Stayed aboard as Engineer for an extended hand over during a busy New England summer season.

*Travel: Caribbean, East Coast U.S.A.*

### **CAPTAIN, M/Y PARI - 40M CANTIERE DELL' ARGENTARIO, 7 CREW MAR. 2000-OCT.2000**

Cross-trained and empowered crew to create an integrated team. Managed Trans-Atlantic shipping on United Yacht Transport, completing the crossing with two other crew members. Frequent Owner usage as well as many charters. Departed upon sale of vessel.

*Travel: East Coast U.S.A., Bahamas, Spain, France, Italy.*

### **CHIEF OFFICER/RELIEF CAPT, M/Y BLUE SHADOW - 50M LURSSSEN, 11 CREW NOV.1998 DEC.1999**

During my year aboard, there were 24 weeks of charter and travel in excess of 25,000 miles, including two trans-Atlantic crossings. Responsible for total management of all crew. Relief Captain when Captain was on vacation during shipyard periods. Upon arrival of the new Captain, I remained aboard for one month during his immediate trans-Atlantic crossing to educate him about all aspects of the vessel's operation.

*Travel: Spain, France, Italy, Bahamas, Leeward and Windward Islands.*

**CHIEF OFFICER / SAIL MASTER, S/Y THE OTHER WOMAN** **MAR. 1997 SEPT.1998**  
**59M AUSTRALIAN YACHTS, 14 CREW, (WATER-JET DRIVEN SAIL YACHT)**  
Responsibilities included total supervision of all crew, as well as Sail Master for over 27,000 square feet of sail. Handled charters as well as a three-month trip by the Owner and his guests, cruising 2,500 nautical miles from Lisbon, Portugal to Constanta, Romania. In full command of vessel for a season while the Captain was recovering from an accident.  
*Travel: Portugal, Spain, France, Italy, Greece, Turkey, Romania, Bahamas, Leeward Islands, East Coast USA*

**CAPTAIN, M/Y HORIZON - 32M BROWARD, 3 CREW** **MAY 1996-JAN.1997**  
**CAPTAIN, M/Y LAZER - 21M SEA RAY, 1 CREW**  
These were corporate entertaining boats with over sixty parties during the three-month summer season. Managed all aspects of both boats, including being responsible for preparation and logistics of two separate 1,400-mile shipments of M/Y Lazer over land by truck.  
*Travel: Great Lakes, East Coast U.S.A.*

**CHIEF OFFICER, M/Y PRINCESS MARLA - 41M AMELS, 7 CREW** **JUN.1995-APR.1996**  
Supervised complete exterior of boat along with one deckhand during extensive Owner and Charter use. Worked a two-month shipyard period, including a complete exterior painting.  
*Travel: Bahamas, Leeward and Windward Islands, East Coast U.S.A.*

**CAPTAIN, M/Y HAWAIIAN BLUE DIAMOND - 21M VIKING, 1 CREW** **JUN.1989-APR.1995**  
Hired as Captain of this yacht for two separate owners. The first owner hired me while the boat was named 'Sweet Lorraine'. In April 1993, the boat was sold and renamed 'Hawaiian Blue Diamond'. The new owner said 'Sweet Lorraine' was the best-maintained boat of her length that he had ever seen. As the only Captain aboard since its launch four years earlier, he demanded that I continue with the boat. Departed after almost seven years to pursue a heavy tonnage license and world travel.  
*Travel: Seven round trips from the Great Lakes to Florida and the Bahamas*

**DELIVERY CAPT./RACE CREW, S/Y ASSAIL - 12.2M NA40, 11 CREW** **JUN. 1986-APR.1989**  
In charge of all positions on board, including bow, mast, winches, hotbox, mainsail, spinnaker flying and navigation. Learned true teamwork and precision timing. Races lasted from two hours to four days in length. Each year, the boat finished in the top three in her class.  
*Travel: Great Lakes, East Coast U.S.A.*

**CAPTAIN, M/Y SAILBAD THE SINNER - 20M TOLLYCRAFT, 1 CREW** **JUN.1984 APR.1986**  
First 61-foot Tollycraft brought east of the Mississippi River. Managed all aspects of the vessel, from piloting, navigation, and engine maintenance, to cooking, provisioning, and interior/exterior cleaning. Received excellent training of professional boat skills from a very knowledgeable Owner.  
*Travel: Great Lakes, East Coast U.S.A.*

### **Licenses:**

**BRITISH LICENSE:** MCA Class IV 3000 GRT (ITC) CEC

**CAYMAN ISLAND LICENSE:** Master on Seagoing Ships of Less Than 3,000 Gross Tons

**MARSHALL ISLANDS LICENSE:** Master of Not More Than 3,000 Gross Tons

**UNITED STATES LICENSE:** Master Ocean Motor or Aux Sail Vessels 3,000- Ton ITC

### **Certificates:**

**STCW 95:** Master Vessels 1600 GRT, 3000 GRT ITC, Able Seaman, Lifeboatman

**GMDSS RADIO OPERATORS LICENSE**

**ECDIS IMO MODEL COURSE 1.27**

**ECDIS TYPE SPECIFIC TRAINING:** For ECDIS/RCDS/MK2-Raytheon Anschutz

**CAYMAN ISLANDS LAW AND PROCEDURES ASSESSMENT**

**SHIP SECURITY OFFICER, COMPANY SECURITY OFFICER, PORT FACILITY SECURITY OFFICER**

**CAYMAN ISLANDS SHIPS SECURITY OFFICER**

**MEDICAL FIRST AID PROVIDER**

**PROFESSIONAL YACHTMASTER BUSINESS AND LAW MODULE**

**PADI DIVE MASTER AND NITROX CERTIFIED:** More than 5,000 logged dives as an adventure diver

**SCUBAPRO DIVE EQUIPMENT TECHNICIAN**

**BRIDGE RESOURCE MANAGEMENT**

**ADVANCED FIRE FIGHTING**

**ARPA RADAR**

**U.S. TWIC CARD**

**KEY POWER TECHNICAL INSTITUTE DIESEL ENGINE**

**DALE CARNEGIE: EFFECTIVE SPEAKING AND HUMAN RELATIONS**

## **Noteworthy:**

### **INITIATED CHANGES IN FRENCH POLYNESIAN CUSTOMS & IMMIGRATION LAWS:**

2005

Developed relationships with the Tahitian government, allowing yachts and crew to extend their length of stay in the country.

### **CAPTAIN OF LARGEST YACHT TO ENTER THE FOLLOWING AREAS:**

2005-2009

- QUEBEC'S INNER HARBOR IN CANADA 2009-M/Y Linda Lou  
Quebec Link: [REDACTED]
- MAUPITI AND AMANU IN FRENCH POLYNESIA 2007-M/Y Pangaea  
Maupiti Link: [REDACTED]
- SEPIK RIVER IN PAPUA NEW GUINEA 2005-M/Y Pangaea
- COOMERA RIVER IN QUEENSLAND, AUSTRALIA 2005-M/Y Pangaea



*M/Y Linda Lou, Entering Quebec Harbor*



*M/Y Pangaea, Entering Maupiti Pass*



*M/Y Pangaea, Cruising the Sepik River*

## **Seminars, Publications & TV Interviews:**

**TV SHOW, 'WEALTH ON THE WATER' INTERVIEW** -M/Y Linda Lou at Abu Dhabi Boat Show

NOV. 2011

Interview link: [REDACTED] (under episodes 11-20)

**BLUEWATER BOOKS SEMINAR**-Keynote speaker regarding security in Somalian waters.

OCT. 2010

Link: [REDACTED]

**NEWS CHANNEL 5 INTERVIEW**-Regarding M/Y Linda Lou's pirate attack in Somalia

JUN. 2010

Interview Link: [REDACTED]

**TV SHOW, 'WORLD'S MOST EXPENSIVE RIDES' INTERVIEW**-Promoting M/Y Linda Lou

FEB. 2010

Interview Link: [REDACTED]

**PUBLISHED IN YACHTING MAGAZINE ARTICLE, 'PRIVATE PARADISE'**-Promoting M/Y Pangaea

OCT.2007

Article link: [REDACTED]

**FYBA CHARTER SEMINAR**-Keynote speaker promoting the South Pacific and M/Y Pangaea

OCT. 2005

## **Education:**

**B.A. COMMUNICATIONS, MINOR IN PSYCHOLOGY**-Michigan State University 1984.

## **Related Skills and Experience:**

**PROFESSIONAL UNDERWATER CINEMATOGRAPHER**

**EXTENSIVE FISHING BACKGROUND**

**COMPREHENSIVE EXPERIENCE IN PERSONNEL MANAGEMENT & MOTIVATION**



*M/Y Ace-New Build, Lurssen Shipyard*



*M/Y Linda Lou-Prepared for Somalia*



*M/Y Pangaea-Ua Pou, Marquesas Islands*

**Please see accompanying comments from Owners, Guests, Crew and Co-Workers**

*(REFERENCES, CREW REFERENCES, AND REFERENCE LETTERS ARE AVAILABLE UPON REQUEST).*

## **Comments from Happy Owners, Enthusiastic Guests, & Satisfied Crew and Co-Workers**

SOME NAMES HAVE BEEN REMOVED TO PROTECT OWNER & GUEST PRIVACY. OVER 75 SUPPORTING LETTERS ARE AVAILABLE.

*"Michael is a Captain who created crew longevity and inspired them to care deeply about my boat."*

**-Owner, M/Y Linda Lou**

*"I would like to thank you for providing us with not only a wonderful vacation but an experience of a lifetime."*

**-Owner's Family, M/Y Linda Lou**

*"We have had a great boat, in the most beautiful place on earth, with the best crew in the industry."*

**-Owners, M/Y Pangaea**

*"I remain impressed with Captain Michael's qualifications, experience and commitment to professionalism and his impeccable standards in keeping my yacht in optimum condition."*

**-Owner, M/Y Hawaiian Blue Diamond**

*"With regard to expenses and managing our money, we were always completely informed and confident that our money was handled properly."*

**-Owner, M/Y Pretty Woman**

*"Michael's overall performance as Captain of my motor yacht has proven him to be dependable, responsible, and consistent. His care and concern for 'Sweet Lorraine' often exceeded my own."*

**-Owner, M/Y Sweet Lorraine**

*"Michael is a very capable Captain with all the necessary skills, but also just as importantly, has an entertaining personality as well. Whether it is dealing with brokers or relating to my three children, Mike always puts people at ease and makes boating fun."*

**-Owner, M/Y Miss Rozz**

*"Michael is a terrific guy and is someone I strongly recommend."*

**-Owner, M/Y XIII**

*"I can recommend Mike because he is qualified, honest, sincere and very capable in all aspects of seamanship."*

**-Owner, M/Y Princess Marla**

*"My expectations were definitely exceeded and this trip was the 'time of our life.' "*

**-Guest, M/Y Linda Lou**

*"The Pangaea's crew combines a great deal of fun with consummate professionalism."*

**-Charter Guest, M/Y Pangaea**

*"Captain Mike has hired well—every crew member was as friendly, interesting, and as interested in us, as they could be. They were efficient, warm, and always gave AAA+++ service with a friendly smile. You always felt they were there to make sure you had the best time ever."*

**-Charter Guest, M/Y Pangaea**

*"Most importantly, Michael has assembled a wonderful crew. To a person, they were fun to be with, knowledgeable about what they do, and extremely professional."*

**-Charter Guest, M/Y Pangaea**

*"The least I could say about Captain Michael Schueler and his team is that they were simply outstanding."*

**-Charter Guest, M/Y Pangaea**

*"Wow, what an unbelievable boat, crew, trip, food, fun, everything! We are DEFINITELY coming back!"*

**-Charter Guest, M/Y Pangaea**

*"We can only do this man justice by introducing him as 'Michael the Unforgettable.' If Michael were to Captain a yacht on which we were aboard, we would sail anywhere. If he were to compose part of a team aboard any sailing vessel, it would be a great asset and an experience one would happily savor for a long time to come."*

**-Charter Guest, M/Y Blue Shadow**

*"We would definitely charter 'Pari' again or any yacht that Michael is the Captain of because we know it would be a trip to remember. I would recommend Michael to any of my friends if they were looking to enjoy a wonderful yachting experience."*

**-Charter Guest, M/Y Pari**

*"Michael's technical knowledge is outstanding and his social graces made him always a highly welcomed and honored counterpart in meetings with the members of the shipyard, the designer teams or the sub-suppliers."*

**-Timm Grotheer, Managing Director for Lurssen Shipyard Schact-Audorf, Germany**

*"We encountered in Mr. Schueler a very efficient, highly accomplished and much experienced person who always acts fair and straightforward."*

**-Rolf Leger, Managing Director for Lurssen Shipyard Schact-Audorf, Germany**

*"Michael is professional in his interactions with people, responsible and reliable. He is an effective communicator and keeps me informed regarding the yacht's finances, staffing needs, broker appointments, time lines and maintenance issues. It is a privilege to work with Michael and I give him my highest recommendation."*

**-Deborah Johnson, Estate Manager for Owners of M/Y Linda Lou**

*"Your crew was extremely guest-oriented, attentive to our guests' needs and enjoyment, yet sensitive at all times to their need for privacy. Our guests have never experienced a Captain so committed to their enjoyment throughout a cruise and so concerned about their safety and well-being at all times."*

**-Yara Zubalaskyj, Owner of Yara's Yachting Inc**

*"Michael is a very professional, personable, organized and efficient Captain who fosters loyalty and longevity amongst his crew."*

**-Stephen Dart, Chief Officer M/Y Ace & Chief Officer M/Y Linda Lou**

*"I have found Michael to be both an excellent yacht Captain and a true manager of the people and resources under his direction. He created the best working environment I have ever experienced in my twenty-five years in yachting."*

**-John Walsh, Chief Engineer M/Y Linda Lou**

*"Four years was the longest I have ever remained on a vessel and I was not alone. The majority of the crew worked for over three years under Michael's guidance. I know without a doubt that the reasoning behind the crew's longevity was because of the Captain that we worked for."*

**-Lauren Thompson, Chief Stewardess M/Y Linda Lou**

*"We have been in severe storms, pirating situations, difficult foreign ports, and countless other situations which would test any lesser Captain. At no point did I ever question Michael's judgment or his priority for the safety of the crew and ship."*

**-Troy Thompson, Second Engineer M/Y Linda Lou**

*"Michael ran a very fair program; he was clear of his expectations and was tremendous at creating a professional and fun environment both at work and in the crew mess. The crew longevity on board is the best evidence of this."*

**-Scott Ellison, Boatswain M/Y Linda Lou**

*"In all my fifteen years of yachting, I have never met a Captain who takes the responsibility of being put in charge of a mega yacht more to heart. Michael is all at once honest, hard-working, fun, and fair."*

**-William Mitchell Davis, Chef M/Y Linda Lou & Chef M/Y Pangaea**

*"I have found Captain Michael Schueler to be the most skilled and inspiring Captain and leader that I have encountered. He is a kind and approachable man, but expects the best from his crew. His natural leadership style effectively motivates his crew to work hard for him to achieve the highest standard of service."*

**-Catherine Naum, Stewardess M/Y Pangaea**

# HEATHER SCHUELER

EMAIL: [REDACTED]

PHONE: [REDACTED]



## **Introduction:**

With over ten years of in-depth crew experience on yachts, my qualifications allow me to make positive contributions to owners and their guests. Experience has taught me to think on my feet, work well with other employees, communicate clearly, and concisely, and to solve or prevent problems under what can occasionally be stressful circumstances. My consistently positive attitude best describes my job enjoyment. In addition to my extensive experience as a crew member, I am also a Certified Personal Trainer and am always happy to help owners or guests with their fitness goals as requested. My personal objective is to be a valued and respected contributor to a team that strives to create the highest level of service for owners and their guests.

## **Experience:**

### **PURSER FOR NEW BUILD M/Y ACE - 87M LURSSSEN**

**JAN. 2012-JULY 2012**

Worked with management company and department heads to set up accounting and bill payment systems. Assisted with ordering all owner-supplied items and related tax issues upon delivery of the vessel. Other management responsibilities included: accounts, build-related budgets, payroll, itineraries, guest and crew transportation, all crew International Safety Management (ISM) records, set up crew health insurance and claims, underway watch lookout, assistant to all departments.

*Travel: Northern Germany, Norway, Southern England, Spain.*

### **PURSER, M/Y LINDA LOU - 60M LURSSSEN**

**OCT. 2006-JULY 2011**

Management responsibilities included: accounts, payroll, itineraries, restaurant reservations, guest and crew transportation, personal trainer for owners and guests, create and produce DVD movies, photo books, and calendars for guests, crew health insurance claims, all crew ISM records, underway watch lookout, basic tender driving, and assistant to all departments.

*Travel: Spain, France, Italy, Malta, Montenegro, Croatia, Greece, Bahamas, Caribbean, Central America, Pacific Coast of Mexico, East Coast U.S.A., Canada, Great Lakes, Red Sea, Middle East, Persian Gulf*

### **STEW / DECKHAND / PURSER, M/Y PANGAEA -56M HALTER**

**OCT. 2003-AUG. 2006**

Initially hired as freelance stewardess, later hired as full-time deckhand, then promoted to Purser based upon my performance and results. Deck and Stewardess responsibilities included: interior maintenance, assistant for diving, snorkeling, and fishing trips, deck maintenance, painting, crane operation, tender driving, inventories, chart corrections, underway watch lookout. Purser responsibilities included: accounts, payroll, chef assistance, create and produce DVD movies and books for charter guests.

*Travel: Bahamas, Puerto Rico, Leeward and Windward Islands, Spain, France, Italy, Central America, Australia, Papua New Guinea, New Caledonia, Vanuatu, Solomon Islands, Fiji, Wallis, Kingdom of Tonga, Cook Islands, French Polynesia, including: Society Islands, Tuamotu Archipelago, Marquesas Islands.*

### **DECKHAND / STEW, M/Y MARTHA ANN -43M WESTSHIP**

**NOV.2002-JULY 2003**

Responsibilities included: interior cleaning, meal service, exterior maintenance, yard worker supervision, sanding, painting, underway watch lookout, chef assistant as needed (occasionally on full-time basis).

*Travel: Bahamas, Leeward and Windward Islands, Puerto Rico, East Coast U.S.A.*

### **STEW / PERSONAL TRAINER, M/Y THIRTEEN -38M DELTA**

**MAY 2002-NOV.2002**

Responsibilities included: All stateroom maintenance, all laundry and ironing, assistance with meal service and clean up, personal trainer for owners and guests.

*Travel: Caribbean, East Coast U.S.A.*

### **HEAD PERSONAL TRAINER, MUSCLE BEACH GYM, HOLLYWOOD, FL**

**1997-2001**

Initially hired as front desk receptionist, later hired as independent personal trainer, then promoted to head personal trainer.

Drill instructor for class voted 'Best Boot Camp' by New Times Magazine.

## **Licenses, Certificates, Awards:**

STCW '95, PADI Open Water, Advanced Nitrox and Rescue Diver Certifications, Current ENG 1 Medical, ACSM Health Fitness Instructor, USWFA Water Aerobics Instructor, Leadership Scholarship for 3 years, Leesburg Art Association Scholarship, National Deans List for 3 years, National Honor Society, Exercise Science Club Vice President.

## **Education:**

B.S.E. Exercise Science & Wellness Education-Florida Atlantic University 1999. Graduated Magna Cum Laude. Financed 100% of college education.

**Please see accompanying comments from previous employers and crew members**

**Comments from Previous Owners, Employers and Crew members**  
**SOME NAMES HAVE BEEN REMOVED TO PROTECT OWNER PRIVACY. SUPPORTING LETTERS ARE AVAILABLE.**

**FROM PREVIOUS OWNERS & EMPLOYERS:**

*"Heather's talents are numerous and her weaknesses are nonexistent. She is engaging, considerate, sweet, gentle, selfless, thoughtful of others, and in every way respectful. She is funny, creative and thinks ahead and out of the box to solve all manner of problems."*

*-Laurie Schecter, Entrepreneur and Philanthropist*

*"I will miss you both and so enjoyed the time you were with us."*

*-Owner, M/Y Linda Lou*

*"I have enjoyed working with you over the past 5 years. The Linda Lou staff will miss you."*

*-Personal Accountant for Owners of M/Y Linda Lou*

*"It did not take Heather long to learn her job, do what was asked of her and she went one step further by volunteering her services to the rest of the crew. Her demeanor is definitely her biggest asset and her outgoing bubbly personality will be sorely missed."*

*-Luke Raubenheimer, Captain M/Y XIII*

*"Heather is a very intelligent woman who can learn any system that is set up in a manner of days. She has demonstrated the ability to work in a team-oriented atmosphere, while at the same time recognizing different personalities and behaviors and getting all of them to work as a unit."*

*-Ali Witherspoon, Owner Muscle Beach Gym*

*"I found Heather to be extremely intelligent, conscientious, perceptive, warm and caring. Not only was she extremely competent in making sure that each work-out was productive but she made my entire experience an enjoyable one."*

*-Howard Jaffe, Client at Muscle Beach Gym*

*"Heather is not only a great personal trainer and fitness expert, but is also a hard working, honest and truly genuine person."*

*-Laura Cullen, Client at Muscle Beach Gym.*

**FROM FELLOW CREW MEMBERS:**

*"Heather is a great organizer and works tirelessly to maintain many of the organizational requirements necessary to the operation of a large yacht program. She is also a great photographer and videographer who uses her skills to produce very professional books, calendars, and videos for yacht guests."*

*-Stephen Dart, Chief Officer M/Y Ace & Chief Officer M/Y Linda Lou*

*"Working with Heather was a great pleasure for me. She handled her duties in a professional manner and it was clear that owner happiness was her main focus. She was easy to get along with and always provided support to each of the department heads on board."*

*-Jens Hinsch, Chief Engineer M/Y Ace*

*"I found Heather to have a very pleasant personality; she gets along well with all crew members and never allows herself to become involved in 'politics at work.' In fact, she strives to dissuade unpleasant situations in the working arena. Heather is organized in her work as Purser; she enjoys assisting the Owners / Guests, and also handles crew concerns as necessary."*

*-John Walsh, Chief Engineer M/Y Linda Lou*

*"Heather provided me with support where needed, without over intruding on interior operations--a superb quality in a Purser. She takes her position seriously, is easy to work and get along with. She is consistent in her personality, which is outgoing, upbeat and positive. She is professional in her dealings with guests and crew and shows respect to all crew onboard."*

*-Jezell Gooch, Chief Stewardess M/Y Linda Lou*

*"Heather's skills and creativity kept the owners happy. She created elaborate and informative brochures of all our ports for the owners' convenience. She was always thinking of ways to please owners and guests before being asked. She was a joy to work with in a position that isn't always the easiest to manage."*

*-Lauren Thompson, Chief Stewardess M/Y Linda Lou*

*"Heather has a great sense of humor and is very easy going and never gets in the way of any departments. She is a true team player with a great work ethic and gives a wonderful balance to the boat."*

*-Pepijn Mittelmeijer, Chef M/Y Linda Lou*

*"Heather is a hard worker and very much a team player. She always made things onboard run smoothly and was always ready with a positive attitude and a smile. She was always diligent in her responsibilities and never expected any special treatment for being the Captain's wife."*

*-Troy Thompson, Second Engineer M/Y Linda Lou*

*"Heather was an enjoyable crew member. She made a conscious effort to avoid being the stereotypical 'Captain's Wife.' "*

*-Scott Ellison, Boatswain M/Y Linda Lou*

*"Heather is a great crew member as she brings people together with her up beat personality and positive outlook on life. She was always willing to assist with service, navigation and deck duties when extra resources were required"*

*-Mark and Nicole Delaney, Stewardess and Deckhand M/Y Linda Lou*

*"With nineteen years of experience in yachting, there are few people I would take the time to give any personal recommendation for future employment. With Heather, I do so happily and without any reservations. I always found Heather to be a true team player, to do whatever it takes to make both the owner and charter trips a memorable experience."*

*-Mitchell Davis, Chef M/Y Pangaea & Chef M/Y Linda Lou*

*"Heather is hardworking, team oriented and is not afraid of getting her hands dirty."*

*-Shannon Brodsky, Chief Stewardess M/Y Pangaea*

*"Heather approaches any task with focus and determination to achieving the highest quality outcome. She is clearly recognized by her colleagues as an extremely talented, trustworthy, and reliable individual."*

*-Catherine Naum, Stewardess M/Y Pangaea*

*"Heather is an extremely hard worker. She is intelligent, articulate, motivated, trustworthy, accountable, and above all, a team player. She maintains a high standard of professionalism at all times, and engages those around her with the kindest regards. She excels in all aspects of the job requirements, and still goes above and beyond what is expected of her."*

*-Jennifer Lanza, Chief Stewardess M/Y Martha Ann*



**References, reference letters, and sample guest itineraries are available upon request.**