

From: Lesley Groff <[REDACTED]>

To: Epstein Jeffrey <jeevacation@gmail.com>

Cc: [REDACTED]

Subject: ticket for Svet on HOLD

Date: Wed, 24 Apr 2013 17:38:56 +0000

Attachments: Airmail.pdf

Below ticket is on hold. This is the only non stop flight to LA on Monday April 29th. No non stops to Long Beach...all connecting flights are weird and the earliest she could arrive is around 6pm in Long Beach...Please advise if I should purchase the below ticket for Svet. \$386.60 non refundable, \$200 change fee!

Begin forwarded message:

From: "American Express Travel" <[REDACTED]>

Subject: Travel arrangements for [REDACTED] traveling on 04/29/2013

Date: April 24, 2013 1:06:27 PM EDT

To: [REDACTED]

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification only address that cannot accept incoming messages. If you have any questions, please contact Centurion Travel Service at 1-877-877-0987.

Your travel arrangements are outlined below in the email. Please refer to attached PDF attachment and itinerary for more details regarding your travel arrangements. Your Centurion Travel Service travel plans have been posted to a secure website. Please click on the link to view your trip details:

<https://www.aeairweb.com/Mytravelarrangements/index.jsp>

If airline tickets are purchased for this itinerary:

Airline Baggage Fee/Rules may apply and can be accessed by visiting:

<https://www.aeairweb.com/Mytravelarrangements/AirlineBaggagePolicies.jsp>

First time user? Refer to instructions when accessing the above website. Enter your email address and temporary password to gain access to the website. You will receive your temporary password in a separate email.

THIS ITINERARY IS A RESERVATION ONLY.

This reservation will not be ticketed or price guaranteed until ticketing authorization is received. Please contact your travel office by 11:00 PM on April 27, or this entire reservation will automatically cancel.

Record Locator: [REDACTED]

Traveler: [REDACTED]

Flight Information:

Reserved: UNITED AIRLINES 179

Class: Economy

Seats: Unassigned

Departs: Cancun, MEXICO - CUN
Date: Apr 29,2013 Time: 6:12 PM
Arrives: Los Angeles, CA - LAX
Date: Apr 29,2013 Time: 9:20 PM

Airline Confirmation Numbers:
UNITED AIRLINES NSCVGN

NEED PASSPORT OR VISA SERVICES?

As a service to our customers, American Express has partnered with VisaCentral for visa and passport services.

To learn what documents may be required for your international destination, or to obtain visa or passport services, go to <http://visacentral.com/amex> to access the online services of VisaCentral and to receive discounted rates on travel document services. To contact VisaCentral by phone, call 866-529-6553.

You may receive customer service emails even if you have requested not to receive email marketing offers from American Express. For details about our e-mail practices, please review the American Express Privacy Statement at <http://www.americanexpress.com/privacy>.

See attached itinerary PDF or link for full terms and conditions.

PDF itinerary attachment:

If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader. Refer to website below to download and install this free software.

<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel Service and have a pleasant trip.

Please be advised that certain mandatory hotel-imposed charges, including, but not limited to, daily resort or facility fees, may be applicable to your stay and payable to the hotel operator at check-out from the property. You may wish to inquire with the hotel before your trip regarding the existence and amount of such charges.

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California State Seller of Travel Registration Number: 1022318-10. Washington State Seller of Travel Registration Number: UBI#600469694. Rhode Island Registration Number: ML#1192; Nevada Seller of Travel Registration No.: NV#2001-0126; Iowa: TA# 002 Registered Iowa Travel Agency.