

**From:** Jeffrey Epstein <jeevacation@gmail.com>

**To:** Richard Kahn [REDACTED]

**Subject:** Re: Citrix vs Cloud

**Date:** Fri, 21 Mar 2014 14:47:10 +0000

**Inline-Images:** image003.png; 2014-03-19\_11.59.15.png

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monday

On Fri, Mar 21, 2014 at 8:46 AM, Richard Kahn [REDACTED] wrote:

James review of removing citrix has hit a wall

He summarizes below that in order to eliminate citrix we will need to have our files hosted on the cloud  
Please advise on your thoughts of continuing with citrix or moving to cloud to host QB files

Richard Kahn  
HBRK Associates Inc.

Begin forwarded message:

**From:** james | need mac help [REDACTED]  
**Subject:** Fwd: Thank you for contacting sales  
**Date:** March 20, 2014 3:29:39 PM EDT  
**To:** Richard Kahn [REDACTED]  
**Cc:** Sara Rychtarik [REDACTED]

Hi Rich,

I haven't heard anything further on the Murph / Citrix failure. Are things happening there / has it been resolved?

I've hit a fairly serious brick wall in my research of alternative configurations. Hidden in the QB Enterprise Solutions Installation and setup guide, in very small print, is that the server requires a 40 Mbps connection to the clients. As I recall, STT currently has a 15Mbps connection, with plans to go up to 25Mbps. 71st Street has a 50/5Mbps connection and the Lexington Ave office is around 4Mbps. Even \*IF\* we had the option to get the two offices up to that 40Mbps level, the costs for that level of service would be excessive.

I emailed the QuickBooks Enterprise Solutions sales team to confirm the requirement and ask about alternatives. Their response is below. Basically they're saying that they don't expect it to work and won't support it. Their solutions are the hosted (cloud based) service or Windows Terminal Services (Microsoft's basic version of the current Citrix configuration).

(Also, I looked at the QuickBooks Remote Access service closer and it isn't what I thought it was; it won't work for our purposes.)

Based on your gauging of the weather, is there any possibility of the boss opening up to cloud hosted QuickBooks?

*On the other hand, I've created an AOL account to configure the scanner to send from. I can make that change the next time I am in the office.*

—  
James Ce  
□ Certified Support Professional 10.6

Need Mac Help, Inc.  
[+1 \(646\) 924-2727](tel:+16469242727)  
<http://needmachelp.com>

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Begin forwarded message:

**From:** "Miceli, Michael" [REDACTED]  
**Subject:** Thank you for contacting sales  
**Date:** March 20, 2014 at 2:54:17 PM EDT  
**To:** [REDACTED]

Hi James-

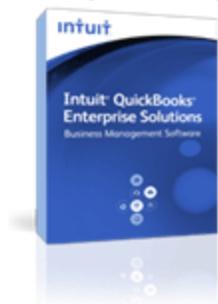
I am responding to your request you made online; you reached out to the sales department on your question. Based on your questions all the documentation on the website is accurate. As for installing QBES we do not support VPN connections because of the speed and issues with multi-user. For businesses that need remote capability we only support Windows Terminal Services utilizing Remote Desktop or we offer a hosting solution but based on your comment that is not something your client wants.

If you have further questions about installation you will want to refer to support department as your client should have a support plan with us. That # is [866-340-7237](tel:866-340-7237).

Thank you and have a great day!

**Michael Miceli** | QuickBooks Enterprise | Intuit Mid-Market Direct Sales [REDACTED]

Monday thru Friday 5:30 am to 2:00 pm PDT [www.enterprisesuite.com](http://www.enterprisesuite.com)



environment) these components must be allowed to access the network.  
For more information see: <http://support.quickbooks.intuit.com/support/Articles/SLN41458>.

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## Testing Your Network Bandwidth

To make sure that your network connection is working fast enough to run Enterprise Solutions, perform the following procedure on each computer where you intend to install Enterprise Solutions.

**To test your network bandwidth:**

1. Choose a large data file with which to perform the network bandwidth test.

**Important:** If you are upgrading from a previous version of QuickBooks Enterprise Solutions, Premier, or Pro do not use a company file (.qbw) for your test; otherwise other users will not be able to continue their work until you complete the network bandwidth test.

2. Note the size of your test file in megabytes.
3. Copy your test file from a network location to the computer and make a note of the amount of time (in seconds) it takes to copy.
4. Perform the following calculation to determine the network bandwidth:

file size (in MB) \*8 /copy time

For example 150 MB \*8 /25 seconds = 48 Mbps

If your network bandwidth is 40 Mbps or more, the network connection is configured for optimum Enterprise Solutions performance. If your network bandwidth is less than 40 Mbps, your network connection is not working fast enough to run Enterprise Solutions.

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