

CLAIM LETTER

This claim for USD\$ \$278.00 Is made for: Damage Loss

Commodity Description: FRONT Windshield Broken

Date and place damage or loss was first discovered: April 17th 2013 9:01 AM

Bill of Lading #: TSCW10723149 Shipment Number: 4593620

Itemized Statement Showing How Amount Claimed is Determined	
(Number and description of articles, nature and extent of loss or damage, invoice price of articles, etc.)	
Example: 1 Refrigerator Model #FRIGID12345, dented on right side of door	Value: \$799.95
<u>Windshield plus Shipping to Tropical zip code 33178</u>	<u>\$216.55</u>
<u>Tropical Shipping zip code 33178 to Tropical Shipping zip code 00802</u>	<u>\$61.56</u>
<i>Total Amount of Claim in USD</i> <u>\$278.00</u>	

- The following documents are required to support this claim:**
1. Delivery receipt(s)
 2. Original invoices
 3. Bill of lading
 4. Other relevant information pertaining to shortages or damages
 5. For claims exceeding \$750.00, photos of damages are needed

The preceding statement of facts is hereby certified as correct.

***** Damaged goods must be retained for presentation at time of settlement *****

Please Print

Company: [REDACTED] - Little Saint James Today's Date: April 17th 2013

Contact: Mr./Mrs./Ms. ANN RODRIQUEZ Phone: [REDACTED]

Mailing Address: 6100 RED HOOK QTRS B3 Fax: [REDACTED]

City: ST. THOMAS, VI 00802-1348 Email: _____

State/Country/Zip: _____ Signature: [Signature]

SHIPPER/EXPORTER LSJE, LLC 575 LEXINGTON AVE 4TH FLOOR NEW YORK NY 10022 UNITED STATES		100064506	EXPORT REFERENCES PRO NUMBER PRO NUMBER CUSTOMER INVOICE NO. CUSTOMER ORDER NO.	9612019663191915081161 15081178 ROCKAUTO.COM INVOICE ORDER# - 14383334
CONSIGNEE(NOT NEGOTIABLE UNLESS CONSIGNED TO ORDER) GORDON, BRICE 6100 RED HOOK QUARTERS B-3 LITTLE ST JAMES ISLAND CHARLOTTE AMALIE 00802 ST THOMAS, USVI		100579732	FORWARDING AGENT/FMC NO.	
6100 RED HOOK QUARTERS B-3 LITTLE ST JAMES ISLAND CHARLOTTE AMALIE 00802 ST THOMAS, USVI		ALSO NOTIFY/ROUTING/INSTRUCTIONS S A M E		

EXPORTING CARRIER & NO TROPIC TIDE - 1000	PRE-CARRIAGE BY*	PLACE OF RECEIPT*	PORT OF LOADING PORT OF PALM BEACH SEAPORT
PORT OF DISCHARGE CROWN BAY SEAPORT (ST THOMAS)	PLACE OF DELIVERY BY ONCARRIER*	POINT AND COUNTRY OF ORIGIN OF GOODS	

PARTICULARS FURNISHED BY SHIPPER

MARKS & NBR/CONTAINER NBR/ W/SEAL NUMBERS	NUMBER OF PKGS.	HAZ	DESCRIPTION OF PACKAGES/GOODS	GROSS WEIGHT		MEASUREMENT	
				LBS	KG	CF	CM
SHIPMENT NO 4593620 TTRU4837298 037868 037869	2		CARTON(S) AUTO PARTS	65	29	19.0	0.538
TOTAL				65	29	19.0	0.538

CLAUSES
SHIPPER'S WEIGHT.
CARRIER'S CUBE.
NOEEI Sec. 30.37 (a)

RELEASE DATE:	<u>4 17 13</u>	<input type="checkbox"/> SHIPPER LSJE, LLC
RELEASE BY:	<u>[Signature]</u> AS AGENT FOR TROPICAL SHIPPING AND CONSTRUCTION COMPANY LIMITED	<input checked="" type="checkbox"/> CONSIGNEE GORDON, BRICE
PHONE NUMBER:		<input type="checkbox"/> OTHER
		<input type="checkbox"/>

RELEASE DETAILS:

[Signature] Signature
Anne Rodriguez Print Name

Subject: RockAuto Order Confirmation 14383334
From: RockAuto Customer Service (service@rockauto.com)
To: [REDACTED]
Date: Wednesday, March 27, 2013 2:34 PM



**RockAuto Order Confirmation
 Order 14383334**



Wednesday, March 27, 2013 02:04 PM (Central Time)

Ship To:

[REDACTED] - Little Saint James Island
 9505 NW 108th Ave
 Medley, FL 33178
 United States
 340-775-2525
 [REDACTED]

Bill To:

Ann M Rodriquez
 6014 Estate Smithbay
 St. Thomas, VI 00802
 Virgin Islands
 [REDACTED]
 [REDACTED]

	Part Number	Part Type	Price EA	Core EA	Quantity	Total
2003 LEXUS RX300 3.0L V6						
VARIOUS MFR	FW02087N (FW02087GBN)	Windshield Glass	\$ 129.79	\$ 0.00	1	\$ 129.79
VARIOUS MFR	FB20415N (FB20415GTN)	Rear Window Glass	\$ 378.79	\$ 0.00	1	\$ 378.79
Shipping	Ground					\$ 120.77
Order Total						\$ 629.35
Visa						-\$ 629.35
Balance Due						\$ 0.00

Your Visa will be charged when your order ships. Your card will be charged in US Dollars. If you live outside the US, the amount appearing on your bank statement may vary due to bank fees and conversion rates.

When the last item on your order ships, we will send an email listing tracking numbers for all the items on the order.

To check order status or get return instructions, please visit <http://www.rockauto.com/orderstatus/orderstatus.php?ordernum=14383334&emailaddr=annrodriquez%40yahoo.com&k=ffb86b0e0860f01f730939782cb19c64> (NOTE: All returns require authorization--parts do not necessarily go back to the location from which they shipped!)

Please click on the part numbers above to check the RockAuto Advice Wiki for other customers' installation tips. After you complete your repair, please return to the Wiki and add your advice to help others.

Please print this page as your receipt.

If you have questions about your order, please reply to this email or use the contact information below. Please provide the Order number above and as much detail as possible to help us assist you (the part number, pictures which illustrate your concern, etc.).



Available Carts: 2013-04-17 08:17:22

Part	Price	Quantity	Total	Remove
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2003 LEXUS RX300 3.0L V6

Body-Exterior : Windshield Glass

[Related Parts](#)

VARIOUS MFR Part # [FW02087N](#) Color: Green Tint/Blue Shade

4 Door Utility; Type: Windshield; Position: Front

\$129.79	1	\$129.79
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Subtotal		\$129.79
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Country: Postal Code:

[Shipping:](#) \$86.76

Total		\$216.55
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How Did You Hear About Us?



Tropical Shipping and Construction Company Limited

BILL OF LADING
TSCW10723149

NON-NEGOTIABLE

SHIPPER/EXPORTER LSJE, LLC 575 LEXINGTON AVE 4TH FLOOR NEW YORK NY 10022 UNITED STATES	100064506	EXPORT REFERENCES INVOICE ORDER# - 14383334	EXPRESS RELEASE
CONSIGNEE(NOT NEGOTIABLE UNLESS CONSIGNED TO ORDER) GORDON, BRICE 6100 RED HOOK QUARTERS B-3 LITTLE ST JAMES ISLAND CHARLOTTE AMALIE 00802 ST THOMAS, USVI	100579732	FORWARDING AGENT/FMC NO.	
NOTIFY PARTY 6100 RED HOOK QUARTERS B-3 LITTLE ST JAMES ISLAND CHARLOTTE AMALIE 00802 ST THOMAS, USVI	100579732	ALSO NOTIFY/ROUTING INSTRUCTIONS S A M E	

EXPORTING CARRIER, VOYAGE & EDA DEPARTING: TROPIC TIDE - 1000 ARRIVING: TROPIC TIDE - 1000	Updated EDA: 4/14/2013	PRE-CARRIAGE BY*	PLACE OF RECEIPT*	PORT OF LOADING PORT OF PALM BEACH SEAPORT
PORT OF DISCHARGE CROWN BAY SEAPORT (ST THOMAS)	PLACE OF DELIVERY BY ONCARRIER*	POINT AND COUNTRY OF ORIGIN OF GOODS		

PARTICULARS FURNISHED BY SHIPPER					
MARKS & NBRS/CONTAINER NBRS W/SEAL NUMBERS	NUMBER OF PKGS.	HAZ	DESCRIPTION OF PACKAGES/GOODS	GROSS WEIGHT LBS KG	MEASUREMENT CF CM
SHIPMENT NO 4593620 TTRU4837298 037868 037869	2		CARTON(S) AUTO PARTS	65 29	19.0 0.538
TOTAL				65 29	19.0 0.538

CLAUSES
SHIPPER'S WEIGHT.
CARRIER'S CUBE.
NOEEI Sec. 30.37 (a)

INSURED VALUE \$848.82	AD VALOREM DECLARED VALUE USD (Refer to CLAUSE 7(3) on reverse side)	FREIGHT PAYABLE AT/BY ST THOMAS, USVI / LSJE, LLC
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<small>WHERE APPLICABLE, THESE COMMODITIES, TECHNOLOGY OR SOFTWARE WERE EXPORTED FROM THE UNITED STATES FOR ULTIMATE DESTINATION (ABOVE) IN ACCORDANCE WITH THE EXPORT ADMINISTRATION REGULATIONS, DIVERSION CONTRARY TO U.S. LAW IS PROHIBITED.</small> <small>* APPLICABLE ONLY WHEN UTILIZED FOR COMBINED TRANSPORT</small> <small>Received by the Carrier from the Shipper in apparent good order and condition (unless otherwise noted herein) the total number or quantity of Containers or other packages or units indicated above received by the Carrier for the Carriage subject to all the terms and conditions hereof (INCLUDING THE TERMS AND CONDITIONS ON THE REVERSE HEREOF AND THE TERMS OF THE CARRIER'S APPLICABLE TARIFF) from the Place of receipt or the Port of Loading whichever is applicable to the Port of Discharge or the Place of Delivery, whichever is applicable. If the Carrier so requires, before it arranges delivery of the Goods one original bill of Lading, duly endorsed, must be surrendered by the Merchant to the Carrier at the Port of Discharge or at some other location acceptable to the Carrier. In accepting this bill of Lading Merchant expressly accepts and agrees to all its terms and conditions whether printed, stamped or written, or otherwise incorporated notwithstanding the non-signing of this bill of Lading by the Merchant.</small> <small>IN WITNESS WHEREOF number of original Bills of Lading stated herein have been signed, one of which being accomplished (if so required by the Carrier), the others shall be void.</small> _____ FOR CARRIER	CHARGE DESCRIPTION	PREPAID (USD)	COLLECT (USD)	
	OCEAN FREIGHT - LCL			78.00
	INSURANCE PREMIUM			30.00
TOTAL USD			108.00	
DATE OF ISSUANCE	04/11/2013	NO. OF ORIGINAL B/L(S) SIGNED	0	
		VOYAGE DATE	04/10/2013	



