

**Date:** Tue, 23 Jul 2019 7:51:31 PM (UTC)  
**Sent:** Tue, 23 Jul 2019 7:51:30 PM (UTC)  
**Subject:** Fwd: [Request received] Need access to info on deleted account  
**From:** [REDACTED]  
**To:** [REDACTED]

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Related to our conversation yesterday. Here is the information from the possible victim related to the email account she used back in [REDACTED].

----- Forwarded message -----

**From:** [REDACTED]  
**Date:** Jul 23, 2019 3:48 PM  
**Subject:** Fwd: [Request received] Need access to info on deleted account  
**To:** [REDACTED]  
**Cc:**

If you need anything else please let me know.  
Best,

----- Forwarded message -----

**From:** Support [REDACTED]  
**Date:** Sat, 13 Jul 2019 at 23:04  
**Subject:** [Request received] Need access to info on deleted account  
**To:** [REDACTED]

##- Please type your reply above this line -##

Hi [REDACTED]

Your request (78659) has been received and is being reviewed by the Excite Support Support team.

We appreciate your question and will get back to you within 24-48 hours.

If you are experiencing issues logging in to your email after 3/28/10, we ask that you verify information about your account and identity.

Please respond to this message with:

- Your full name
- Excite member name
- Date of birth
- Alternate email address (what you used when you first registered with Excite, or what you subsequently changed it to in your Excite Profile)
- Zip Code (as originally provided when you registered or subsequently changed it to in your Excite Profile).

To add additional comments, reply to this email.

3501.042-005  
Page 1 of 2

**SUBJECT TO PROTECTIVE ORDER PARAGRAPHS 7, 8, 9, 10, 15, and 17**

EFTA\_00091347

EFTA01245585

[REDACTED]  
Jul 14, 02:04 EDT

Hello, I am involved with the Eppstein federal investigation. The FBI are requesting from me any info that I may have from the early [REDACTED]. At that time I was using Excite as my primary email. Is there anyway to recover the data from my account? Sadly I deleted the account sometime in 2008 (May/June/July). Please let me know as soon as possible. Many thanks [REDACTED]  
[REDACTED]

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This email is a service from Excite Support. Delivered by **Zendesk**

