

 HOME | COMPANY INFO | CASE MANAGERS | SERVICES | LINKS | NEWS | CONTACT US



...Navigate our Site

- [Company Info](#)
- [Case Managers](#)
- [Services](#)
- [Links](#)
- [News](#)
- [F.A.Q.](#)
- [Contact Us](#)

News Box

Case Managers

Gilfredo Mugarra | **Ramón A., Rivero**

Gilfredo I. Mugarra has more than thirty years of investigative experience. He has received awards and commendations from federal and state law enforcement agencies.

He is a Vietnam veteran who served in the United States Marine Corps with a top-secret clearance. Mr. Mugarra has been a member of a congressional ad hoc subcommittee on narcotics interdiction. He holds a Bachelor of Arts degree in criminal justice from St. Thomas University in Miami, Florida. From 1973 through 1985, he was a law enforcement officer in South Florida.

Mr. Mugarra has conducted and supervised major investigations regarding white-collar crime, undercover operations, asset location and recovery within the U.S., Central and South America, as well as the Caribbean. He routinely supervises matters regarding int and external theft as well as litigation support. Mr. Mugarra is fluent in both the English Spanish languages. [Back to Top](#)

Ramón A., Rivero has twenty-three years of consolidated professional experience in th fields of Anti-Money Laundering, Fraud and Loss Prevention and Control, as well as Intelligence and Investigations, both in the public and private sectors.

Currently he is a CAMS (Certified Anti-Money Laundering Specialist, by the Association o Certified Anti-Money Laundering Specialists, ACAMS) working for the Law Offices of Mich Diaz, Jr., a Miami, Florida based Law Firm serving the international community in compl criminal and civil litigations.

He had had several roles in the Venezuelan banking community (1996-2003): Complain Officer for Eurobanco, Money Laundering Prevention Vice-President for Unibanca, which the result of the merge of three major Banks, Banco Union, Banesco and Caja Familia. Before he was Security Vice-President for Banco Union, in charge of physical and industr security, bank fraud, credit and debit card fraud, and money laundering prevention and control. He has been Member and Secretary of the Security and The Anti-Money Launde Committees of the Venezuelan Bank's Association, respectively. He has been Technical Advisor for the Finance and Judiciary Commissions of the Venezuelan National Congress.

During his time in Venezuelan Intelligence and Prevention Services (1980-1996), he wa Special Assistant to the General Director, Member of the Board of Directors, Head of Presidential Security, Chief of Security of a Presidential candidate, Intelligence and VIP Protection Instructor and Intelligence Officer. Mr. Rivero bears the highest rank in Venezuelan law enforcement community: Comisario General.



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Page 1 of 2

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Since 1992, he has been advisor for multiple Venezuelan Military Units: Strategic Intelligence Directorate, Navy Intelligence Directorate, National Guard Intelligence Directorate, Army Intelligence Directorate, Military Intelligence Directorate, Intelligence School of the Armed Forces, among others.

Mr. Rivero acquired a vast experience in the field of Protection to Very Important Personalities in joint operations with the elite protection units of the world: U.S. Secret Service, Swiss Guard of the Vatican, French Presidential Guard, Hong Kong Royal Police, German federal Police, among others. He was advisor in technical surveillance countermeasures to the Venezuelan Episcopal Conference, during the visit of Pope Jean II to Venezuela in 1996.

Mr. Rivero was a Law Enforcement Intelligence Instructor at the Venezuelan University of the Scientific Police. [Back to Top](#)