

WIRE TRANSFER DATA			
REQUESTED DATA	SUBPOENA?	FEE?	HOW TO REQUEST
WIRE TRANSFER RECORDS THAT INCLUDES NAMES, DATES, TIMES, AND AGENT LOCATION INFORMATION (NO PERSONAL IDENTIFYING INFORMATION) SEARCHABLE BY: EIGHT (8) DIGIT REFERENCE # AND CONSUMER NAME (MAXIMUM OF 5 NAMES AND/OR REFERENCE NUMBERS)	NO*	NO	E-MAIL: [REDACTED] FAX: (866) 955-6406
WIRE TRANSFER RECORDS THAT INCLUDES NAMES, DATES, TIMES, CONSUMER PII, AND AGENT LOCATION INFORMATION (INCLUDING PERSONAL IDENTIFYING INFORMATION) SEARCHABLE BY: EIGHT (8) DIGIT REFERENCE #; CONSUMER NAME; PHONE #; ID #; SSN #; MGI REWARDS CARD #; CONSUMER ADDRESS AND/OR AGENT LOCATION	YES**	YES***	E-MAIL: SUBPOENA@MONEYGRAM.COM FAX: (866) 955-6406 U.S. MAIL: 1550 UTICA AVE S MS: MIN:5508 MINNEAPOLIS, MN 55416
RECORDS MONEYGRAM DOES NOT MAINTAIN FOR WIRE TRANSFERS			
REQUESTED DATA	POINT OF CONTACT		
SEND / RECEIVE FORMS	AGENT LOCATION		
COPIES OF RECEIPTS	AGENT LOCATION		
VIDEO / PHOTOGRAPHIC SURVEILLANCE	AGENT LOCATION		
METHOD OF PAYMENT	AGENT LOCATION		
*MONEYGRAM RESERVES THE RIGHT TO REQUIRE LEGAL PROCESS FOR ANY AND ALL REQUESTS **UNLESS A CONSUMER FRAUD REPORT HAS BEEN MADE TO MONEYGRAM ***MONEYGRAM MAY ASSESS A REASONABLE HOURLY FEE FOR RESPONSE TO LEGAL PROCESS RECORD PRODUCTIONS			

You must include an e-mail address on all service of process and IRS Title 31 requests as MoneyGram's policy is to only produce records via secured and encrypted e-mail.

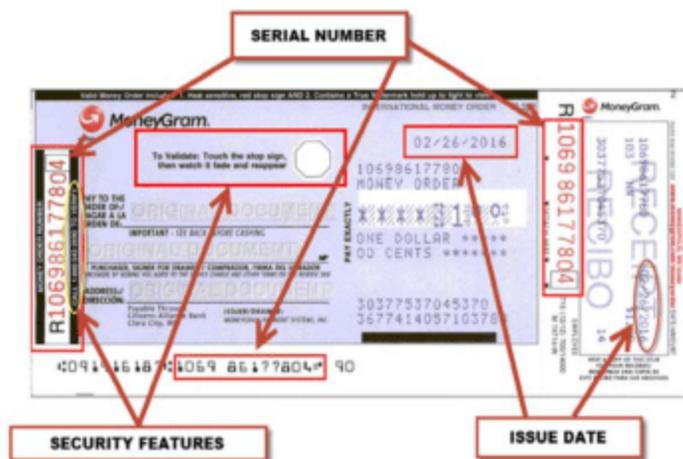
If MoneyGram was used to wire money as a result of a scam, Please report it at: <http://www.moneygrampreventfraud.com> or call MoneyGram at 1-800-MONEYGRAM (800) 666-3947



<http://www.scamawareness.org/>

2018v2

MONEY ORDER DATA			
REQUESTED DATA	SUBPOENA?	FEE?	HOW TO REQUEST
MONEY ORDER COPY; ISSUANCE LOCATION AND/OR BANK OF FIRST DEPOSIT LESS THAN 25 MONEY ORDERS	NO*	NO	E-MAIL: MGILEDIRECT@MONEYGRAM.COM FAX: (866) 955-6406
MONEY ORDER COPY; ISSUANCE LOCATION AND/OR BANK OF FIRST DEPOSIT MORE THAN 25 MONEY ORDERS	YES	YES**	E-MAIL: SUBPOENA@MONEYGRAM.COM FAX: (866) 955-6406 U.S. MAIL: 1550 UTICA AVE S MS: MIN-5508 MINNEAPOLIS, MN 55416
RECORDS MONEYGRAM DOES NOT MAINTAIN FOR MONEY ORDERS			
REQUESTED DATA	POINT OF CONTACT		
PURCHASER / PAYEE INFORMATION	AGENT LOCATION		
CONSUMER NAME SEARCHES	AGENT LOCATION		
LOCATION, DATE OR TIME OF WHEN A MO IS CASHED	BANK OF FIRST DEPOSIT		
METHOD OF PAYMENT	AGENT LOCATION		
VIDEO / PHOTOGRAPHIC SURVEILLANCE	AGENT LOCATION AND/OR BANK OF FIRST DEPOSIT		
*MONEYGRAM RESERVES THE RIGHT TO REQUIRE LEGAL PROCESS FOR ANY AND ALL REQUESTS			
**MONEYGRAM MAY ASSESS A REASONABLE HOURLY FEE FOR RESPONSE TO LEGAL PROCESS RECORD PRODUCTIONS			



GLOBAL SECURITY & INVESTIGATIONS CONTACT INFORMATION			
DEPARTMENT	E-MAIL	PHONE	MAILING ADDRESS
GLOBAL SECURITY AND INVESTIGATIONS	MGILEDIRECT@MONEYGRAM.COM	(952) 541-4070	1550 UTICA AVENUE SOUTH
	SUBPOENA@MONEYGRAM.COM	(952) 541-4070	MS: MIN-5508
SAR SUPPORTING DOCUMENTATION	SARSUPPORT@MONEYGRAM.COM	(214) 494-5820	MINNEAPOLIS, MN 55416
PLEASE INCLUDE YOUR E-MAIL ADDRESS FOR EXPEDITED RESULTS			
Please note Civil Subpoenas or Subpoenas not issued by Law Enforcement must be served on MoneyGram Payment Systems Inc. via our registered agent in your state, CT Corp: https://ct.wolterskluwer.com/why-ct/office-locations			
MONEYGRAM WILL ASSESS A REASONABLE HOURLY FEE FOR RESPONSE TO 3RD PARTY CIVIL SUBPOENA RECORD PRODUCTIONS			

You must include an e-mail address on all service of process and IRS Title 31 requests as MoneyGram's policy is to only produce records via secured and encrypted e-mail.



APPENDIX A

Reference Numbers – **Send Legacy Reference Number / Ref #** are eight digit wire transfer reference numbers. Reference numbers are recycled and are not assigned to a specific consumer.

Amounts –Wire transfer amounts (**Send Face USD/Receive Face USD**) and fees are provided in US dollars and, if applicable, in the local currency (**SEND FACE TRAN CURRENCY/Snd Face Local or RECEIVE FACE TRAN CURRENCY or Rcv Face Local**)

Times - Send and Receive times are in Central Standard Time (CST) and may be shown in HH:MM:SS format (*Example: 5:30 pm will appear as 17:30:00*)

Send Consumer Information – Send consumer information such as name; address and identification number is provided by the consumer that sent the wire transfer then entered into our system by the MoneyGram agent that is facilitating the transaction.

Transaction Statuses

CAN = the transaction was canceled.		REF, RF2 or RF3 = the transaction was refunded to the sender.
REC = the transaction was received.		HLD = escalated transaction put on hold.
SEN = the transaction has not been received but is available for pick-up		

Photo Identification Type Codes

- 1 – Driver's License
- 2 – Passport
- 3 – State ID
- 4 – Government ID
- 5 – Alien ID

Legal Identification

- S** – Social Security Number / Legal ID Number (Non US)
- T** – Taxpayer ID Number

Receive Consumer Information – Receive consumer information such as name; address and identification number is provided by the consumer that received the wire transfer then entered into our system by the MoneyGram agent that is facilitating the transaction.

Send Agent Information – Send Agent business name; address and phone number indicating where the transaction was sent from.

Receive Agent Information – Receive Agent business name; address and phone number where the transaction was received.

Express Payment - MoneyGram Express Payments are wire transfers sent by consumers to make a payment to an agent of ours called a Biller. Express Payments transactions will not have Receive Consumer information as the payment is being made directly to the Receive Agent (Biller).

MoneyGram Online Transactions - MoneyGram Online Transactions are sent by customers that have established a MoneyGram Online account. Transactions sent through MoneyGram Online service will have a send agent location (**SND LOCATION**) of ACH ONLY EMT; 6701 PARKWAY CIR STE A; BROOKLYN CENTER;MINNESOTA or EMONEYGRAM.COM; MS GO2; BROOKLYN CENTER; MN however the transactions are sent online and not from the Minnesota address listed. Please note IP address information is available for these transactions with a subpoena and upon request.

COUNTRY CODES:

AA - ARGENTINA	EG - EGYPT	LO - LAOS	RW - RWANDA
AB - ALBANIA	EH - WESTERN SAHARA	LR - LIBERIA	SA - SAUDI ARABIA
AD - ANDORRA	ER - ERITREA	LS - LESOTHO	SB - SOLOMON ISLANDS
AE - UNITED ARABS EMIRATES	ES - SPAIN	LT - LITHUANIA	SD - SUDAN
AF - AFGHANISTAN	ET - ETHIOPIA	LU - LUXEMBOURG	SE - SWEDEN
AG - ANTIGUA AND BARBUDA	FI - FINLAND	LV - LATVIA	SF - SLOVENIA
AI - ANGUILLA	FJ - FIJI	LY - LIBYA	SG - SINGAPORE
AM - ARMENIA	FK - FALKLAND ISLANDS	MA - MACEDONIA	SH - SAINT HELENA
AO - ANGOLA	FM - MICRONESIA	MB - MACAU	SJ - SVALBARD & JAN MAYEN ISLANDS
AS - AMERICAN SAMOA	FO - FAROE ISLANDS	MC - MONACO	SK - SLOVAKIA
AT - AUSTRIA	FR - FRANCE	MD - MOLDOVA	SL - SIERRA LEONE
AU - AUSTRALIA	GB - UNITED KINGDOM	MG - MADAGASCAR	SM - SAN MARINO
AW - ARUBA	GD - GRENADA	MH - MALTA	SN - SENEGAL
AZ - AZERBAIJAN	GE - GEORGIA	MK - MOROCCO	SO - SOMALIA
BA - BOSNIA AND HERZEGOVINA	GH - GHANA	ML - MALI	SR - SURINAME
BA - BOUVET ISLAND	GI - GIBRALTAR	MM - MYANMAR/BURMA	SS - SEYCHELLES
BB - BARBADOS	GL - GREENLAND	MN - MONGOLIA	ST - SAO TOME AND PRINCIPE ISLANDS
BD - BANGLADESH	GM - GAMBIA	MP - MONTSERRAT	SU - SOUTH SUDAN
BE - BELGIUM	GN - GUINEA	MR - MAURITANIA	SV - EL SALVADOR
BF - BURKINA FASO	GO - GABON	MS - NORTHERN MARIANA ISLANDS	SX - SINT MAARTEN
BG - BULGARIA	GQ - EQUATORIAL GUINEA	MT - MARSHALL ISLANDS	SY - SYRIAN ARAB REPUBLIC
BH - BAHRAIN	GR - GREECE	MU - MAURITIUS	SZ - SWAZILAND
BI - BURUNDI	GS - SOUTH GEORGIA	MV - MALDIVES	TC - TURKS AND CAICOS ISLANDS
BJ - BENIN	GT - GUATEMALA	MW - MALAWI	TD - CHAD
BM - BERMUDA	GU - GUAM	MX - MEXICO	TF - FRENCH SOUTHERN TERR.
BN - BRUNEI DARUSSALAM	GW - GUINEA BISSAU	MY - MALAYSIA	TG - TOGO
BO - BOLIVIA	GY - GUYANA	MZ - MOZAMBIQUE	TH - THAILAND
BQ - BONAIRE, SABA, SINT EUSTATIUS	HK - HONG KONG	NA - NAMIBIA	TJ - TAJIKISTAN
BR - BRAZIL	HM - HEARD & MCDONALD ISLANDS	NF - NORFOLK ISLAND	TK - TOKELAU
BS - BAHAMAS	HN - HONDURAS	NG - NIGERIA	TM - TURKMENISTAN
BT - BHUTAN	HR - CROATIA	NI - NICARAGUA	TO - TONGA
BW - BOTSWANA	HT - HAITI	NL - NETHERLANDS	TP - TIMOR
BY - BELARUS	HU - HUNGARY	NN - NIGER	TR - TURKEY
BZ - BELIZE	IE - IRELAND	NO - NORWAY	TT - TRINIDAD AND TOBAGO
CA - CANADA	II - INDIA	NP - NEPAL	TU - TUNISIA
CB - COLOMBIA	IK - INDONESIA	NR - NAURU	TV - TUVALU
CC - COCOSISLANDS	IO - BRITISH INDIAN OCEAN TERR.	NU - NIUE	TW - TAIWAN
CF - CENTRAL AFRICAN REPUBLIC	IP - ISRAEL	NW - NEW CALEDONIA	TZ - TANZANIA
CG - THE REPUBLIC OF CONGO	IQ - IRAQ	NZ - NEW ZEALAND	UA - UKRAINE
CH - SWITZERLAND	IR - IRAN	OM - OMAN	UG - UGANDA
CI - COTE D'IVOIRE	IS - ICELAND	PB - PANAMA	US - UNITED STATES
CK - COOK ISLANDS	IT - ITALY	PE - PERU	UY - URUGUAY
CL - CHILE	JM - JAMAICA	PF - FRENCH POLYNESIA	UZ - UZBEKISTAN
CM - CAMEROON	JO - JORDAN	PG - PAPUA NEW GUINEA	VA - VATICAN CITY
CN - CHINA	JP - JAPAN	PH - PHILIPPINES	VC - SAINT VINCENT AND THE GRENADINES
CR - COSTA RICA	KE - KENYA	PK - PAKISTAN	VE - VENEZUELA
CS - CZECH REPUBLIC	KG - KYRGYZSTAN	PL - POLAND	VG - BRITISH VIRGIN ISLANDS
CU - CUBA	KH - CAMBODIA	PM - SAINT PIERRE AND MIQUELON	VI - US VIRGIN ISLANDS
CV - CAPE VERDE	KI - CAYMAN ISLANDS	PN - PITCAIRN	VN - VIETNAM
CW - CURACAO	KM - COMOROS	PR - PUERTO RICO	VU - VANUATU
CX - CHRISTMAS ISLAND	KN - SAINT KITTS AND NEVIS	PS - PALESTINE	WF - WALLIS AND FUTUNA ISLANDS
CY - CYPRUS	KP - NORTH KOREA	PT - PORTUGAL	WS - SAMOA
DE - GERMANY	KR - SOUTH KOREA	PW - PALAU	WS - WESTERN SAMOA
DJ - DJIBOUTI	KW - KUWAIT	PY - PARAGUAY	XL - MONTENEGRO
DK - DENMARK	KY - KIRIBATI	QA - QATAR	XR - KOSOVO
DM - DOMINICA	KZ - KAZAKHSTAN	RE - REUNION	YE - YEMEN
DO - DOMINICAN REPUBLIC	LB - LEBANON	RH - ZIMBABWE RH	YT - MAYOTTE
DZ - ALGERIA	LC - SAINT LUCIA	RO - ROMANIA	ZA - SOUTH AFRICA
EC - ECUADOR	LI - LIECHTENSTEIN	RS - SERBIA	ZM - ZAMBIA
EE - ESTONIA	LK - SRI LANKA	RU - RUSSIA	ZR - DEMOCRATIC REP. OF CONGO